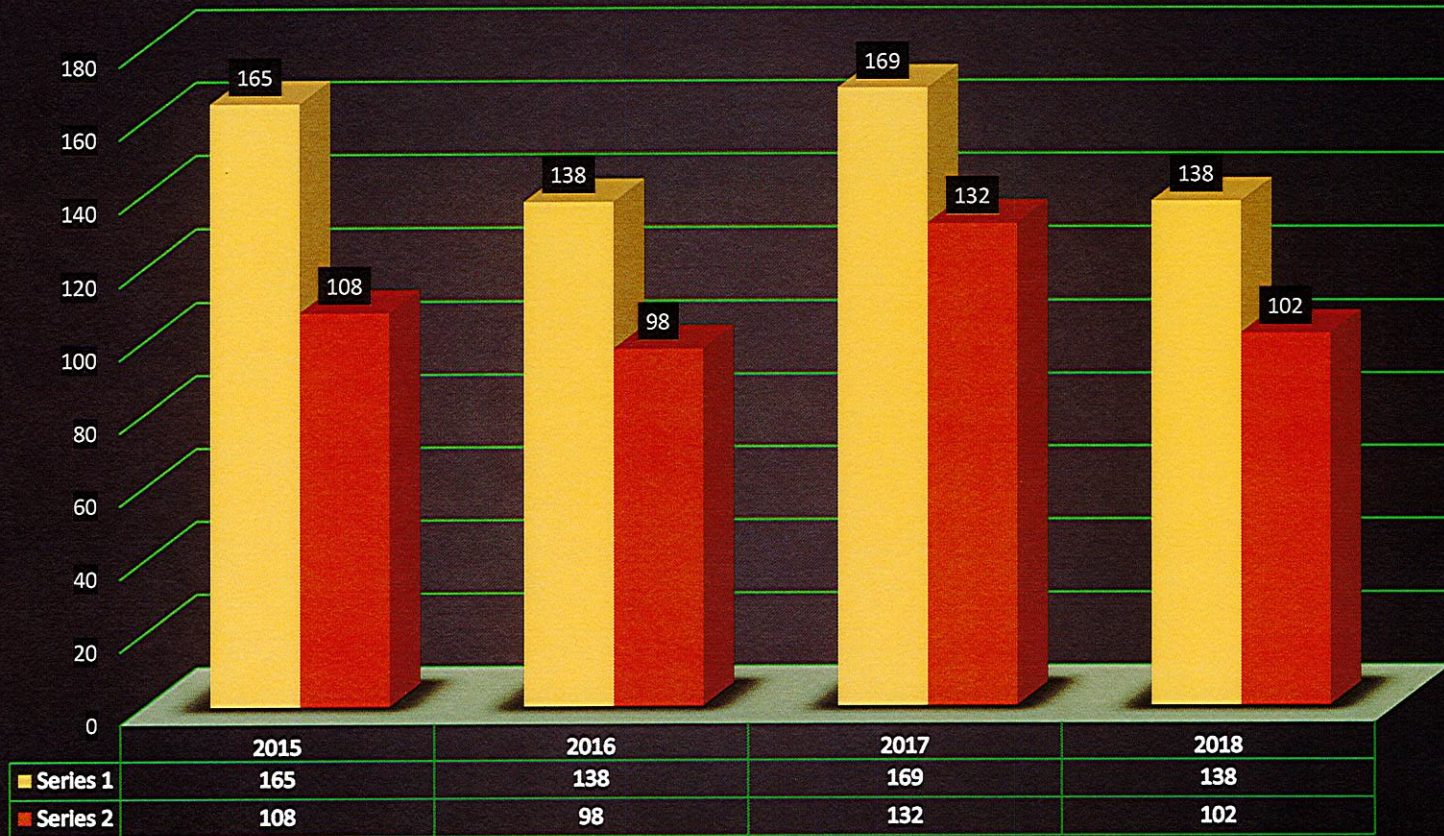


CCPD Statistical Complaint Summary



Series 1: Complaints Received

Series 2: Sustained Complaints