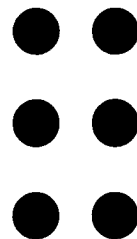




# ADA

## Title II Comprehensive Evaluation and Transition Plan

*Adopted February 11, 2003*



**RESOLUTION**

**ADOPTING THE CITY OF CORPUS CHRISTI'S AMERICANS WITH DISABILITIES ACT (ADA) TITLE II COMPREHENSIVE EVALUATION AND TRANSITION PLAN OF BARRIER REMOVAL FOR ACCESSIBILITY OF THE CITY'S PUBLIC FACILITIES, SERVICES, ACTIVITIES AND PROGRAMS.**

**WHEREAS**, the American with Disabilities Act was enacted on July 26, 1990 with Title II becoming effective on January 26, 1992; and

**WHEREAS**, city and state governments are required to insure nondiscrimination on the basis of disability in all public programs, services and activities; and

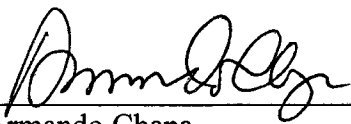
**WHEREAS**, the City of Corpus Christi has completed the comprehensive evaluation of its facilities, services, activities and programs and has incorporated the results into a transition plan for implementation.

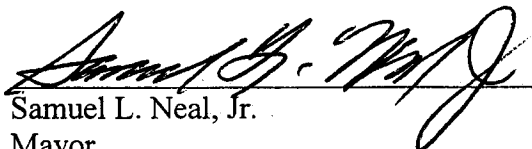
**NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF CORPUS CHRISTI, TEXAS:**

**SECTION 1.** That the City of Corpus Christi's ADA Title II Comprehensive Evaluation and Transition Plan of Barrier Removal for Accessibility of the City's public facilities, services, activities and programs is hereby adopted for implementation.

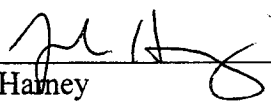
**ATTEST:**

**THE CITY OF CORPUS CHRISTI**

  
Armando Chapa  
City Secretary

  
Samuel L. Neal, Jr.  
Mayor

APPROVED February 5, 2003.

By:   
Joseph Harney  
Assistant City Attorney  
For City Attorney

025198

**INDEXED**

Corpus Christi, Texas

11<sup>th</sup> day of February, 2003

The above resolution was passed by the following vote:

Samuel L. Neal, Jr.

Aye

Brent Chesney

Aye

Javier D. Colmenero

Aye

Henry Garrett

Aye

Bill Kelly

Aye

Rex A. Kinnison

Aye

John Longoria

Aye

Jesse Noyola

Aye

Mark Scott

Aye



# ADA Title II Comprehensive Evaluation And Transition Plan

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## ADA Title II Comprehensive Evaluation And Transition Plan

For Accessibility of Physical Facilities, Services, Policies and Programs  
In Compliance with the Americans with Disabilities Act (ADA)

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The Americans with Disabilities Act (ADA) is a broad based Civil Rights legislation affecting nearly every aspect of life for over 54 million Americans by ensuring equal opportunity in the areas of employment, state and local government services, public accommodations, and telecommunications. The ADA was enacted on July 26, 1990 with Title II becoming effective on January 26, 1992. In accordance with the Americans with Disabilities Act, state and local governments are obligated to conduct a self-evaluation of their facilities, programs and services. Agencies then must create a Transition Plan to address those barriers identified in the self-evaluation by providing remedies, cost analyses and time frames in which to eliminate these barriers. A person is covered under the Americans with Disabilities Act if: He/she is substantially impaired with respect to a major life activity; he/she has a record of such impairment; he/she is regarded as having such impairment.

At this time, city and state governments are required to insure nondiscrimination on the basis of disability in all public programs, services, and activities. Implementing the ADA is a constant and on-going process. New issues arise daily and the City and its staff must address these areas of concern as they arise. A majority of the resources will be committed to the largest, highest priority issues that need to be addressed, such as physical access. In addition to addressing physical access issues, the City will also address access to services, activities and programs. Some of the solutions will include relocating services, activities and programs, as well as modifications to services, activities and programs. The main goal is to improve access for all Corpus Christians with disabilities on every level possible.

The Americans with Disabilities Act requires the development of a Transition Plan describing how the municipality will work to ensure compliance with requirements of the Act. The Act requires that facilities, services, activities, policies and programs be accessible in the most integrated manner possible. Municipalities are not necessarily required to make structural changes in existing facilities, as long as services, activities, policies, and program accessibility can be achieved by alternate means.

## Requirements

## GENERAL ADA REQUIREMENTS AND INFORMATION

The Americans with Disabilities Act (ADA) of 1990 is a Federal Civil Rights legislation, which contains the following five Titles:

- A. Title I: Employment - prohibits employment discrimination against otherwise qualified individuals with disabilities.
- B. Title II: Public Services and Transportation – prohibits discrimination in accessing services (including employment to the extent not already covered by Title I) provided by the state and local government entities.
- C. Title III: Public Accommodations - prohibits discrimination in places of public accommodation, commercial facilities, and transportation.
- D. Title IV: Telecommunications - mandates that telecommunication devices be in place for persons with hearing impairments.
- E. Title V - Miscellaneous

Titles I, II and IV are applicable to the City and are made part of the City's transition plan. Title II of the ADA prohibits discrimination by public entities on the basis of disability by making all programs, services, and activities accessible to persons with disabilities. In order to accomplish this, the Department of Justice developed regulations requiring cities to conduct a self-evaluation of the accessibility of its programs and services to determine whether issues of accessibility could be addressed through changes in the way such programs and services are provided. The City is obligated to remove physical barriers to accessibility when program changes cannot ensure access to services, programs, and activities in existing facilities.

Realizing that the structural changes would take time and money to provide, the Department of Justice Regulations, Federal Register 28 CFR Part 35 state that in the event that structural changes to facilities will be undertaken to achieve program accessibility, a public entity that employs 50 or more persons shall develop, within six months of January 26, 1992 a Transition Plan setting forth the steps necessary to complete such changes. Additionally, if a public entity has responsibility or authority over streets, roads, or walkways, its Transition Plan shall include a schedule for providing curb ramps or other sloped areas where pedestrian walks cross curbs, giving priority to walkways serving entities covered by the Act.

Understanding that a diverse community may have various preferences, at this time the City's Transition Plan focuses on applicable requirements. The ADA regulations further require the Transition Plan to contain the following elements:

- ◆ A list of physical barriers in the public entity's facilities, which limit the accessibility of its programs, services, or activities to individuals with disabilities;
- ◆ A detailed description of the methods to be utilized to remove these barriers and make the facilities accessible;



- ◆ A schedule for the necessary steps to achieve compliance with Title II; and
- ◆ A schedule for providing curb ramps or other sloped areas where pedestrian walks cross curbs.

In 1992, the City Manager designated the Human Resources Department to oversee ADA and Disability Issues, and to advise the City on developing policies with regard to ADA implementation. At that time, an initial Self-Evaluation was conducted but due to funding constraints, little was done to implement a Transition Plan document. However, between 1992 and 2002, multiple improvements in ADA related projects and modifications, such as street and facilities were completed, primarily through the use of certain CDBG funding and Capital Improvement Program (CIP) funds.

In June of 2001, the City Manager recognized the need to conduct an updated ADA Self-Evaluation of the current conditions within the City of Corpus Christi. The Human Relations Department became the designated department to oversee the Project. The Human Relations Director was designated as the Citywide ADA Coordinator, responsible for coordinating the development and implementation of the City's ADA Transition Plan.

**L. David Ramos**, Human Relations Department, 1201 Leopard St., 4<sup>th</sup> Floor, Corpus Christi, TX 78401, (361) 880-3190 [Voice], (361) 880-3192 [Fax], (361) 844-1759 [TDD] has been designated to coordinate compliance with the non-discrimination requirements contained in Department of Justice regulations implementing Title II of the Americans with Disabilities Act (ADA), including section 35.107.

Information concerning the provisions of the Americans with Disabilities Act, and the rights provided there under, is available from the ADA coordinator, and from the Office on the Americans with Disabilities Act, Civil Rights Division, U.S. Department of Justice, Washington, DC 20035-6118, (202) 514-0301 [Voice], 514-0381 [TTY].

The City Manager also formalized the City's Title II Public Notice that reads as follows:  
*The City of Corpus Christi does not discriminate on the basis of disability in the admission or access to, or treatment or employment in, its programs or activities.*

The City Manager also established a Transition Plan Core Group of individuals within various City Departments, with experience in addressing diverse needs of persons with disabilities. The City will annually review its monetary resources for ADA improvements.

The City has conducted a Self-Evaluation of its programs, services, and activities in FY 2001-2002, to ensure that these are accessible to and usable by persons with disabilities. To effectively facilitate this process, the City Manager requested each department designate departmental ADA Coordinators, who were then responsible for ensuring that each Department completed the self-evaluation. The Citywide Coordinator assisted with this process by providing training and a recommended guide to follow while accessing their department's compliance with ADA.

The City's strategy was to produce a self-evaluation for each department. The City began its departmental self-evaluation process shortly after the Human Relations Department became responsible for this process. Each department submitted their self-evaluation, identified deficiencies and proposed areas of improvements. There were some follow-up on-site visits conducted by the Citywide ADA Coordinator and designated staff. This collective data was compiled into a comprehensive Self-Evaluation document, integrated to provide the City with current ADA deficiency information as a whole.

The Self-Evaluation examines each individual facility, evaluates the existing conditions and programs and lists those architectural and program barriers, suggests remedies, estimated costs and time frames based on priority and feasibility considerations. Upon completion of the Self-Evaluation, six public hearings were held to receive feedback from the community. Comments from the community were incorporated into developing the Transition Plan document. Please see Appendix D. The Transition Plan process is an ongoing process that will include yearly evaluations and the publication of a documented summary of the progress made by the City with regard to the items set forth in the Transition Plan.

In FY 2002-03, the City conducted further departmental reviews of departmental policies and procedures for non-discrimination in persons accessing City programs and services. Methods of alternate communication tools for customer service were revisited as an opportunity to improve or enhance the use of alternate formats, including audio, video, Braille and large print.

The Transition Plan is presented as a guide to address the identified deficiencies, provide proposed implementation time lines and funding options. These accessibility needs will be incorporated in the next immediate budget, commencing FY 2003-04.

Appendix A information outlines the City's draft Transition Plan by facility, time frame of implementation, and proposed funding. The goal of the City's ADA Title II Transition Plan is adhering to the letter of the law and "*doing the right thing*" in a realistic manner for our diverse citizenry. The issue of serving the public in the most integrated manner possible is a high priority for the City. The City will continue to involve citizens with disabilities, advocates, boards and commissions in implementing its Transition Plan process for a more accessible Corpus Christi. In addition, the City Council will be advised annually on the status of the Transition Plan implementation.

The Transition Plan is a public instrument, which is an on-going working document to consider and incorporate City changes and issues as they occur. For example, the Architectural and Transportation Barriers Compliance Board (ATBCB) has recently issued a final ruling on September 2, 2002 for accessibility of newly constructed and altered recreation facilities. This final ATBCB ruling becomes effective on October 3, 2002, yet pending final review and approval by the Department of Justice (DOJ). The City's Legal Department anticipates a second phase of these regulatory guidelines to be issued by the ATBCB. The Legal Department is already reviewing the October 2002 ATBCB regulatory

guidelines for application within the City of Corpus Christi. Upon final Federal approval or directive(s), any applicable changes will be implemented for compliance and incorporated into the Transition Plan.

The Transition Plan will have a very positive impact on our Tourism Industry. It can be a focal point in bringing in conferences pertaining to disability issues and outreach. The City has also developed and implemented a Citizen's Complaint / Accommodation Request Form and Procedure for any further addressing ADA concerns (Appendix C).

*For definitions and examples of barriers, Appendix F has been enclosed for illustrative purposes only.*



## ACTION PLAN FOR BARRIER REMOVAL AND ADA COMPLIANCE

The ADA Coordinator has the responsibility of coordinating the development of the Transition Plan and assisting in the implementation of the City's Transition Plan. The City of Corpus Christi's Transition Plan has six sub-components:

- I. Public Facilities
- II. Services/Activities/Programs
- III. Public Curb Ramps
- IV. Site Development
- V. Intergovernmental Agencies/Pubic Businesses
- VI. Outreach and Training

### I. PUBLIC FACILITIES

The City's building inventory has approximately 320 facilities. However, further review indicated that the public only uses a portion of those buildings because some of those building are not designed for public use. Staff initially categorized the public facilities, by primary or secondary usage. The "Primary" usage facilities are those used more frequently by citizens, such as City Hall, the Health Department, the Police Department, Municipal Court, Public Libraries, etc. The "Secondary" usage facilities are those used less frequently by the public, such as the Fire Stations, the Water and Waste Water Department offices. However, upon City Council direction in September 2002, staff reduced the implementation of the recommended public facility ADA improvements to a 1-year timeframe, effective FY 2003-04.

Most of the City's facilities meet the requirements of the ADA; however, those requirements have changed with time. Appendix A identifies recommended ADA modifications to become fully compliant with the applicable accessibility standards as those standards now exist. The Transition Plan establishes the estimated cost and time frame to implement remedies over a one-year period on City public facilities.

Our goal is to have the public facilities fully accessible (meaning provision of an accessible path of travel) within an estimated one year from the effective date of implementing this plan. When addressing all new and/or remodeling construction of facilities the individuals making decisions must consider the impact it will have on the Transition Plan and ADA accessibility requirements and comply with those requirements.

## II. SERVICES/ACTIVITIES/PROGRAMS

There are three major categories covered by Title II:

- ◆ Those involving general public contact as part of the ongoing operations of the entity. Activities in this category include communication with the public (telephone contacts, office walk-ins, or interviews) and the public's use of the entities' facilities.
- ◆ Those directly administered by the entities for program beneficiaries and participants. Activities in the second category include programs that provide State or local government services or benefits.
- ◆ Those involving accessibility to employment activities, such as accessible location where Interviewing/Testing are conducted.

Each entity is required to complete a self-evaluation of its current Services, Activities, and Programs (SAPs), as the first step toward ADA compliance, determining what services are accessible and those that require modifications to meet the needs of people with disabilities. This self-evaluation form must be kept on file at least three years and be made available on request for public inspection.

A comprehensive self-evaluation was undertaken by the City of Corpus Christi for the purpose of reviewing and assessing the City's Services, Activities, and Programs (SAPs) for compliance with the Americans with Disabilities Act (ADA). Each department identified the services it provides and was asked to determine if those services currently meet or could be modified to meet the needs of people with disabilities. Where possible, ADA deficiencies have been corrected or are in the process of being corrected. Remaining deficiencies are identified in Appendix A and Appendix B, under Program Accessibility.

The Transition Plan established the estimated time frame and related costs. Most Program improvements will be initiated in the first year of the implementation phase. Because these program improvements are an ongoing process, it is recommended that funding be provided annually thereafter. Programs are being modified to be integrated and inclusive to the fullest extent feasible, without fundamentally altering the Program.

The following are areas that were more commonly identified during the Self-Evaluation and citizen input and are not all encompassing of City SAPs:

1. Public Contact

Public contact is typically defined as one-on-one interaction between staff member(s) and member(s) of the general public. Public contact may take one or more of the following forms:

Telephone - Most City offices receive numerous calls on a daily basis requesting information on a wide range of topics. Additionally, the City provides assistance by telephone to persons with hearing impairments through the Police Emergency Assistance (911) by use of Telecommunication Devices for the Deaf (TDD) equipment. Access to other City services by TDD equipment will be coordinated through the Human Relations Department. City departments will be equipped with TDD devices where such a need arises.

For those departments with TDD telephones, additional training will be provided by local agencies for applicable City customer service representatives and their back-up team members.

The City's front-line customer service staff spans various departments and facilities. To more readily assist customers with hearing impairments in departments without TDD equipment, customer service training will include the use of "Relay Texas".

Internet - The City provides access to varied information via its web page. Citizens are able to view information regarding municipal regulations, council agendas, department services, employment opportunities, news and updates, information on doing business, alerts, and reports. Accessibility to the City's Internet is currently being addressed through a System Upgrade.

#### Service Counters

Walk-ins - Many offices within the City receive "customer service traffic" on a regular basis, as part of the day-to-day operation. Individuals "walk in" to request information and a variety of services. The Transition Plan includes recommendations for Counter modifications and forms available in alternate methods. The City will continue to provide accommodations upon request.

#### 2. Printed Materials

In interviewing departments, some staff members have found that (1) some customers prefer that staff read material aloud to them and (2) in other instances that certain customers have requested employees to communicate with them by writing notes. In 2003, the Human Relations Department will work with City departments to provide and maintain a uniform library of general information of City services on audio and videocassettes, with caption and/or sign language interpretation.

In addition to direct public contact, information regarding City services, programs and activities is distributed through the use of printed materials. The Transition Plan includes recommendations for forms to be available in alternate methods. The City will continue to provide accommodations upon request.

3. Community Education/Awareness

Workshops and seminars are held for the public to increase awareness and offer resources in the community. The City will continue to provide accommodations upon request.

4. Park and Recreation Services

The City is in the process of exploring feasible integrated and inclusive recreational activities. Whenever a request for an accommodation is made, the Park and Recreation staff will address such an accommodation. Such decisions are made on a case-by-case basis. If that decision cannot be made at the staff level, the Director of Park and Recreation will request for an established Ad Hoc committee to meet and review the accommodation request. This committee consists of a Park and Recreation staff member, the Citywide ADA Coordinator and a representative from the City's Legal Department. A decision will then be presented to the person requesting the accommodation. The City will continue its efforts to provide services in the most integrated and inclusive setting possible without fundamentally altering the activity.

5. Solid Waste Services

Services of automated trash can pick up utilizes newer heavy cans that citizens place at the curb for pick up by the automated trucks. Persons with disabilities needing assistance for this service will continue to be accommodated through non-curb, manual pick up by the department. The City will continue to provide accommodations upon request.

6. Policies

One required component of the self-evaluation is a review of policies that affect accessibility to City services. The ADA requires that where policies are found to be discriminatory, appropriate modifications will be made. Please also refer to Appendix C of related global City policies.

7. Requests for Accommodation

In providing accommodations based on a person's disability, the City will review the request at the program or departmental level. If the department is to meet the request for accommodation, then a copy of the accommodation will be provided to the City's ADA Coordinator. When the program manager or departmental ADA Coordinator needs assistance in rendering a determination for a requested accommodation, then the request will be forwarded to an Ad Hoc Review Committee for consideration and guidance. This review committee consists of a departmental representative, the Citywide ADA Coordinator and a representative from the City's Legal Department. If the request for accommodation is denied, then the requesting party may utilize the City's "Grievance on Accessibility Policy" and appeals process. Copy of policy enclosed as Appendix C.



### III. PUBLIC CURB RAMPS

The Citywide ADA Coordinator, Engineering Services, Development Services, and Street Department are responsible for the City's Transition Plan in respect to curb ramps. Most of the problems with curb ramps concern physical barriers, which cannot be addressed through other options such as policy changes, alternative methodologies, or adaptive aids. The City's approach toward curb ramp accessibility is to concurrently fund and implement: (1) citywide arterials and collector streets with higher concentration of public and commercial businesses, while providing (2) an annual budget for individual curb ramp requests.

The City has maintained a process for individual curb ramp requests by citizens. With the assistance of the Engineering Services Department, installation of these curb ramps are bid and constructed, utilizing CDBG funds.

The City's Engineering Department recently analyzed the number of estimated curb ramps within 1,131 miles of City streets, excluding TXDOT properties. The data has been recorded on a Geographic Information System (GIS) mapping program, which also identifies types of streets such as arterial, collector and residential. This analysis was used to determine the number of curb ramps along the street intersections and plot their relationship to adjacent public facilities. The information indicates that approximately 377 miles of curb ramps have been installed and constructed by the standards at that time. There are 280 estimated miles of both dedicated unconstructed streets and those without curb and gutter construction. The remaining 474 miles estimate needed curb improvements and will be addressed by (1) substantial alterations of City street that incorporate accessibility standards and (2) additional funding through Bond Projects. In addition, as streets are reconstructed, some existing curb ramps will need to be brought up to present accessibility standards.

The Transition Plan prioritizes the construction of curb ramps include arterial/collector and finally residential streets where greater usage is expected, such locations as: transportation routes, public buildings, places of public accommodation, schools, shopping centers, residential neighborhoods, etc. This priority ranking was determined in part, by a citizen survey conducted in 1994 by the City of Corpus Christi with the assistance of the Regional Transportation Authority, the former Mayor's Committee for Persons with Disabilities and local disability rights advocates. This Ad Hoc committee approved the citizen's survey ranking response.

In addition to the above priority sequencing, curb ramp construction may occur under the following circumstances: (1) Completion of corners of an intersection where only some ramps have been constructed; and (2) Request by a citizen for any area where there is a demonstrated need.

The Committee for Persons with Disabilities meets monthly with City staff regarding all disability issues. The Committee will continue to assist the City in recommending priorities for curb ramp locations, in annual preparation of the City's Draft Capital Improvement Project (CIP) budget for consideration by the Planning Commission and ultimately the City

Council. For the FY 2003-04 CIP budget process, the Committee prioritized curb ramps in City arterial and collector streets, including the downtown area, to commence in FY 2004-05 pending voter-approved bond funding.

Furthermore regarding the remaining City miles of streets pending accessible curb ramps, the Committee recommended in October 2002 that those City miles on Padre Island be given lower priority, due to the lack of sidewalks on the Island. Furthermore, the Committee will continue to work with City Staff in making recommendations in prioritizing annual curb ramp projects throughout the Corpus Christi area.

Initial prioritization of curb ramps through this Transition Plan has been given to highly utilized areas in complimenting public bus routes through the Regional Transportation Authority (RTA). A forecast of short-range and long-range CIP curb ramp projects is included as Appendix E.

Strategies have been implemented to assist the City in meeting the curb ramp requirements. Since 1986, the City has and will continue to address ADA curb ramps that are incorporated into regularly scheduled street reconstruction projects. These projects are generally identified and approved through the City's CIP budget as well.

The City's Development Services Department will continue to review plats/plans for new subdivision development. Whenever newly constructed or alteration of a street occurs the City will construct curb ramps along the route. The Regional Transportation Authority (RTA) has jurisdiction over the City's bus system and the location of bus stops. The City works closely with RTA to ensure that public transit stops are accessible. Consideration as to slope gradation and sidewalk conditions are looked at prior to the choosing of a transit stop location.

#### IV. SITE DEVELOPMENT

Development Services will continue to ensure access in new subdivision/commercial development. The review and approval of plats/plans will ensure curb ramps are accessible; and new construction and alterations meet all physical accessibility requirements. Internal standards are being modified, i.e.: City's Code of Ordinances to ensure that this requirement is a standard process, prior to issuance of permits. New construction and renovations will meet all accessibility requirements.

The Texas Department of Licensing and Regulation (TDLR) reviews all commercial projects of more than \$50,000 for TAS compliance. The City is in the process of modifying their Code of Ordinances to cover the gap of all commercial projects less than \$50,000 for TAS compliance.

In promotion and education of accessibility guidelines, the City will provide pertinent staff with Texas Accessibility Standards (TAS) training through the TDLR's academy.

Additionally, when the City enters into leases and contractual obligations, the City will adhere to ADA accessibility standards and requirements. The end product of the City's "Master Plan" will be utilized by Engineering Services to carry out implementation in the areas of construction, remodeling and retrofitting physical barriers.

## V. INTERGOVERNMENTAL AGENCIES/PUBLIC BUSINESSES

In helping the City reach and maintain full ADA accessibility, the City will undergo joint endeavors with other Intergovernmental Agencies/Public Businesses. Those Intergovernmental Agencies/Public Businesses identified as key agencies, but not limited to, are: Regional Transit Authority, Council of Government, Texas Department of Transportation (TxDOT), Independent School Districts, Federal/State/Local such as Courthouse, Post Offices, Regulatory Offices such as TX Commission on Environmental Quality (formerly TNRCC), Public Businesses such as Hospitals, Medical Complexes, Malls/Commercial complexes.

## VI. OUTREACH AND TRAINING

The Human Relations Department is working on Public Services Announcements (PSAs), informational videos and other community outreach materials to bring about public awareness of ADA related issues. The Citywide ADA Coordinator is the point of contact. Information has been distributed on the "Grievance on Accessibility" policy, complaints and requests for accommodation through meetings with Departmental ADA Coordinators and Department Heads. Employees will be provided with the "Grievance on Accessibility" policy for general information purposes. The Human Relations Department is also networking with local Agencies to help facilitate outreach for training employees on how to address sensitivity/accessibility issues. These particular agencies are, but not limited to, the Texas Commission for the Blind and the Corpus Christi Area Council for the Deaf.

Internally, outreach materials and training have been developed, along with a commitment by designating certain staff as trainers. Ongoing awareness training will be provided to City employees, including City management. Additionally, the City's new employee orientation class covers City policies, including ADA. For reference, please see Appendix C.

During the Transition Plan process, the Human Relations Department developed a citizen complaint procedure and form for individuals who have an ADA issue regarding accessibility. This new citizen complaint form and policy was reviewed and endorsed by the Committee for Persons with Disabilities, then executed by the City Manager. This new policy, entitled "Grievance on Accessibility", is enclosed as Appendix C.

City Staff will also meet with City Boards and Commissions to discuss the goals and objectives of the Transition Plan and its implementation. Public service announcements are in process to inform the public about the City Transition Plan. The public may give input and comment on matters related to ADA to the Core Group, the Human Relations Department,

the Corpus Christi Human Relations Commission and/or the Committee for Persons with Disabilities. Any citizen can comment on items relating to ADA during the public comment item on the agenda of every scheduled public City Council meeting.

In addition to attending meetings, individuals will soon be able to view and comment on the City's Transition Plan via the Internet at <http://www.cctexas.com>. The Internet can be accessed through any City Library. Hard copies of the City's Transition Plan are located in the Human Relation's Office at City Hall, 1201 Leopard Street, Corpus Christi, TX 78401.

The "Grievance on Accessibility" policy has been announced through a press release by the City's Public Information Office. Copies of the new citizen policy will be distributed to local agencies. In addition, the policy and form are scheduled to be available by Internet. ADA concerns or complaints will be received by phone, mail or in person.



## FUNDING OPTIONS FOR IMPLEMENTATION OF THE TRANSITION PLAN

The City has implemented a barrier removal program in City-owned public facilities, services, activities, programs and curb ramp construction. The Transition Plan is based on: the comprehensive Self-Evaluation, incorporating the City departmental self-evaluations; construction cost estimates from Engineering Department and Maintenance Services Department; and also input from people with disabilities, public meetings and consideration of the 1994 Citizen Survey. From the Self-Evaluation and Transition Plan, the City set targeted dates for completion, estimated costs and funding options (Please see Appendix A). Additionally, before renewing lease agreements of facilities and during negotiations, the City will review the responsibilities and requirements for ADA compliance with the lessee.

### Funding Options

The City will continue exploring funding options. At this time the following resources have been identified to contribute in the funding of the City's ADA improvements:

#### I. Public Facilities and Services/Activities/Programs:

- ◆ Operating Budget – As presented in Appendix A, most of the current accessibility needs are within General Fund departments. Therefore, the City's Transition Plan list of improvements for facilities and programs will be phased into the Operating Budget over a five-year period.
- ◆ Funding Related to Renovations and Building Alterations – Where possible, relocation of department/division activities that include alterations, accessibility of items of the Transition Plan will be incorporated.
- ◆ CDBG Funding – In the removal of accessibility barriers, the City will continue to seek CDBG funding to assist in accessibility endeavors. Funding is subject to Federal approval and guidelines. After endorsement by the City's Planning Commission and City Council approval in December 2002, the public facility ADA improvements have been adopted in the City's FY 2003-04 Capital Improvement Project Budget, pending Council approval of CDBG funds.
- ◆ Intergovernmental – In collaboration with intergovernmental agencies, coordination of accessibility projects will be done as much as possible.

#### II. Public Curb Ramps:

*Along with continuing to incorporate accessible curb ramps during street reconstruction projects, an annual budget increase of \$1M for Citywide Curb Ramps for accessibility is recommended, beginning 2004-05.*

*Recommended annual budget increase of \$130,000 for Individual Curb Ramp Requests.*

- ◆ CDBG Funding – Community Development Block Grant funding will be sought for the removal of accessibility barriers and assist in accessibility endeavors. Funding is subject to Federal approval and guidelines.

- ◆ MPO – Metropolitan Planning Organization 80/20 matching funds will be sought. These are long-term matching funds that the City will seek for implementation of citywide arterial and collector curb ramps.
- ◆ Bond Projects, as curb ramp projects are incorporated and voter-approved.

### III. Site Development:

- ◆ Operating Budget – In promotion and education of accessibility guidelines, the City will provide pertinent staff with Texas Accessibility Standards (TAS) training through the TDLR's academy. The City will also provide outreach and awareness of this activity to local industries, such as commercial developers and builders.

### IV. Outreach:

- ◆ Operating Budget – The City will promote and provide accessibility awareness.

## Short-Range Outlook

ADA Improvement Category	Improvement Sites	Estimated Project Begin Date	Estimated Completion Date	Estimated Cost
Public Facilities	City Hall, Libraries, Health, Street/SWS Building, Recreation Centers, Senior Centers,	FY 2003-04 CIP Budget	FY 2004-05	\$599,805
Programs	Closed Captioning: Council Chambers & PSAs. Health, Libraries, Museum and various Customer Service areas.	FY 2003-04 Operating Budget	Annually	\$136,730 Year 1 <i>then</i> \$117,480 Annually
Site Development	Training of Development Services staff on TAS Standards.	FY 2003-04 Operating Budget	Continue with changes in TAS standards.	\$10,000
Outreach	Ongoing Citywide	FY 2003-04 Operating Budget	Annually	\$5,000 Annually
Citywide Curb Ramps: Priority 1 - 6 *	<i>See Listing Below</i>	FY 2004-05 CIP Budget	FY 2011-12	\$8M
Individual Curb Requests	Varies, upon citizen request on an urgent basis.	FY 2003-04 Operating Budget	Annually	\$130,000 Annually

**\*Locations for ADA curb ramps prioritized by the Committee for Persons with Disabilities. These locations for curb ramps include:**

Priority 1 - Downtown: Shoreline – Hirsch to Buford, Water – Hirsch to Buford, Chapparral: Hirsch to Buford, Mesquite – Lower Broadway to Brewster, Lower Broadway: John Sartain to Brewster; Arterial: Staples – Louisiana Parkway to Gollihar; and Collector: Carroll Lane – Staples to Tiger Lane.

Priority 2 - Arterial: Staples – Williams to Saratoga and Collector: Tiger/Flynn/Corona – Carroll to Everhart.

Priority 3 - Arterial: Ayers – Sante Fe to Horne, and Collector: Highland – Baldwin to 19<sup>th</sup> Street.

Priority 4 - Arterial: Gollihar – Kostoryz to Everhart.

Priority 5 - Arterial: Morgan – Ocean to Baldwin.

Priority 6 - Arterial: Port – Agnes to Crosstown Expressway.

Residential areas further determined by the Committee for Persons with Disabilities.



**City of Corpus Christi  
ADA Transition Plan Implementation  
Short-Range Costs by Fiscal Year**

The City's ADA Transition Plan has been presented to and adopted by the advisory boards of the Committee for Persons with Disabilities, the Park Advisory Board and the Human Relations Commission.

For the category of Citywide Curb Ramps, the methodology and recommended implementation and prioritization of streets has been adopted by the Committee for Persons with Disabilities. Funding of the ADA barrier removal/improvements of Public Facilities is recommended through CDBG FY 2003. The Citywide Curb Ramps and also Individual Curb Request projects are to be funded through voter-approved bonds.

These categories of Public Facilities, Citywide Curb Ramps and Individual Curb Requests are incorporated into the FY 2003 Capital Improvements Project budget, endorsed by the Planning Commission and adopted by the City Council.

Funding of the Programs, Site Development and Outreach categories are recommended through the City's operating budget beginning FY 2003-04.

Short-Range	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2009-10	FY 2010-11	FY 2011-12
<b>ADA Improvement Category:</b>									
Public Facilities	\$ 599,805	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Programs	\$ 136,730	\$ 117,480	\$ 117,480	\$ 117,480	\$ 117,480	\$ 117,480	\$ 117,480	\$ 117,480	\$ 117,480
Site Development	\$ 10,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Outreach	\$ 5,000	\$ 5,000	\$ 5,000	\$ 5,000	\$ 5,000	\$ 5,000	\$ 5,000	\$ 5,000	\$ 5,000
Citywide Curb Ramps: Priorities 1-6		\$ 1,000,000	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000
Individual Curb Requests	\$ 130,000	\$ 130,000	\$ 130,000	\$ 130,000	\$ 130,000	\$ 130,000	\$ 130,000	\$ 130,000	\$ 130,000
	\$ 881,535	\$ 1,252,480	\$ 1,252,480	\$ 1,252,480	\$ 1,252,480	\$ 1,252,480	\$ 1,252,480	\$ 1,252,480	\$ 1,252,480

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Adopted - 02/1/03

## Long-Range Outlook

Ongoing funding of ADA curb ramps projects to be funded through the City's annual CIP budget process and applicable voter-approved bonds. Please see Appendix E.

Annually, the Committee for Persons with Disabilities will continue to provide recommendations in the prioritization of curb ramp projects for each Proposed CIP Budget for consideration by the Planning Commission and ultimately the City Council. At this time, recommended funding is through voter-approved bonds every four years as part of the CIP process for curb ramp compliance and to accommodate any future changes in TAS standards.

## Future Possible Funding

If approved by the Texas Legislature, a \$1 utility surcharge fee could be used for certain ADA improvements as currently proposed. If passed by the Texas Legislature and subsequently by the City Council, this surcharge could earmark approximately \$800,000 for certain accessibility issues.

## Monitoring

The City will monitor the implementation of this Transition Plan's improvement projects and update the Plan accordingly. The Committee for Persons with Disabilities will be updated quarterly on the progress of the Transition Plan implementation. Public meetings regarding the City's Transition Plan will also continue, and done so on an annual basis. Quarterly reports on the Transition Plan will be provided to the City Council through City Management and subsequently available for the public.





# Appendix A



**ADA Improvement List of  
Barrier Removal Items, Estimated Costs  
And Time Frame**

**CITY OF CORPUS CHRISTI**  
**ADA Title II Comprehensive Evaluation and Transition Plan**  
**Estimated Implementation Cost**

*Working Document*  
*Prepared by Human Relations, Building Maintenance and Engineering*

**Legend:**

- A - Primary Items and Other Items Highly Feasible for Implementation in Years 1-3
- B - Secondary Items and Other Less Feasible for Implementation in Years 4-5
- C - Annual Cost - Ongoing Item Once Implemented
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- E - ADA Improvements Already Addressed

Target Date	Description of ADA Barrier Removal/Improvement	Facility	Quantity	Estimated Cost
Year 1	Accessible Signage - Entrance	Al Kruse Tennis Cntr	1	\$200
Year 1	Correction to Public Telephone (Protrudes into Pathway)	CC Gym	1	\$500
Year 1	Accessible Aisle (Rearrange Entry Furnishing)	CC Gym	0	\$0
Year 1	Accessible Directional Signage	CC Gym	4	\$400
Year 1	Accessible Restrooms	CC North Beach	2	\$15,000
Year 1	Accessible Door Handles to Public Entrances & Interior Conf. Rms.	City Hall - Gen. Svcs.	45	\$13,500
Year 1	Automated Door to Council Chambers ( <i>1st set; Inner set done</i> )	City Hall - Gen. Svcs.	1	\$2,000
Year 1	Accessible Parking Signage for Existing Spaces - Lipan	City Hall - Gen. Svcs.	2	\$400
Year 1	Accessible Parking Signage Correction - Lipan	City Hall - Gen. Svcs.	2	\$200
Year 1	Accessible Parking Signage for Existing Spaces - Sam Rankin	City Hall - Gen. Svcs.	4	\$800
Year 1	Accessible Parking Signage for Existing Spaces - Staples	City Hall - Gen. Svcs.	4	\$800
Year 1	Accessible Parking w/Signs and Striping - Lipan	City Hall - Gen. Svcs.	2	\$400
Year 1	Restripe Lipan Curbs and Passenger Loading Zone	City Hall - Gen. Svcs.	1	\$300
Year 1	Restripe Staples Parking Lot with Aisles to Accessible Building Ramp	City Hall - Gen. Svcs.	1	\$5,000
Year 1	Adjust Corner Curb Cut Staples/Lipan Lots with Accessible Aisles	City Hall - Gen. Svcs.	1	\$3,000
Year 1	Accessible Ramp Landing - Paint/Dye - Corner Staples/Lipan	City Hall - Gen. Svcs.	1	\$100
Year 1	Accessible Ramp Landing - Paint/Dye - Lipan	City Hall - Gen. Svcs.	3	\$300
Year 1	Accessible Ramp Landing - Paint/Dye - Sam Rankin	City Hall - Gen. Svcs.	4	\$400
Year 1	Accessible Ramp Landing - Paint/Dye - Staples	City Hall - Gen. Svcs.	1	\$100
Year 1	Accessible Ramp Signage - Lipan	City Hall - Gen. Svcs.	1	\$100

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Target Date	Description of ADA Barrier Removal/Improvement	Facility	Quantity	Estimated Cost
Year 1	Accessible Ramp Signage - Sam Rankin	City Hall - Gen. Svcs.	1	\$100
Year 1	Accessible Ramp Signage - Staples	City Hall - Gen. Svcs.	1	\$100
Year 1	Accessible Step Rails - Modify Rail Endings - Leopard	City Hall - Gen. Svcs.	8	\$800
Year 1	Accessible Step Rails - Modify Rail Endings - Lipan	City Hall - Gen. Svcs.	8	\$800
Year 1	Accessible Step Rails - Modify Rail Endings - Sam Rankin	City Hall - Gen. Svcs.	2	\$200
Year 1	Accessible Step Rails - Modify Rail Endings - Staples	City Hall - Gen. Svcs.	2	\$200
Year 1	Signage Correction - Exterior ( <i>Wheelchair to Accessible</i> ) - Sam Rankin	City Hall - Gen. Svcs.	1	\$200
Year 1	Signage Correction - Exterior ( <i>Wheelchair to Accessible</i> ) - Staples	City Hall - Gen. Svcs.	2	\$400
Year 1	Accessible 1st Fl. Restroom Adj./Add Women's Sanitary Receptacle	City Hall - Gen. Svcs.	1	\$100
Year 1	Accessible Lavatory - Replace Levers in Restrooms	City Hall - Gen. Svcs.	14	\$2,800
Year 1	Adjustment of Soap and Seat Cover Dispensers in Restrooms	City Hall - Gen. Svcs.	14	\$700
Year 1	Accessible Restroom Stalls' Coat Hooks	City Hall - Gen. Svcs.	14	\$700
Year 1	Accessible Restroom Stalls Modification	City Hall - Gen. Svcs.	13	\$65,000
Year 1	Accessible Directional Signage for Lipan & Leopard Ramps-Staples	City Hall - Gen. Svcs.	1	\$100
Year 1	Accessible Signage - Exterior to Lipan Sloping Sidewalk	City Hall - Gen. Svcs.	1	\$200
Year 1	Accessible Tactile Directories	City Hall - Gen. Svcs.	4	\$6,000
Year 1	Accessible Tactile Signage	City Hall - Gen. Svcs.	8	\$400
Year 1	Correct Public Telephone Area - Recess Extinguisher & Lower Phone	City Hall 1st Floor	1	\$1,000
Year 1	Correction to Receptionist Counter ( <i>lowering</i> )	City Hall 5th Floor	1	\$1,500
Year 1	Adjustment to Ramp - Cole Park Amphitheater	Cole Park	1	\$10,000

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Target Date	Description of ADA Barrier Removal/Improvement	Facility		Quantity	Estimated Cost
Year 1	Accessible Signage - Cole Park Amphitheater Restrooms	Cole Park		2	\$400
Year 1	Accessible Service/Waiter Counter at Concession Doors	Coliseum		2	\$3,000
Year 1	Accessible Restroom Lavatory Levers	Collier Pool		2	\$400
Year 1	Accessible Directional Signage - Restrooms and Offices	Collier Pool		4	\$800
Year 1	Restroom Modification	District 1 Facility	III	1	\$0
Year 1	Accessible Tactile Signage	District 1 Facility	III	1	\$200
Year 1	Accessible Van Parking Space and Sign	Ethel Eyerly Sr. Center		1	\$200
Year 1	Accessible Visual/Audio Aids - Customer Service (Cashiering, A/R)	Financial Svcs.		1	\$4,000
Year 1	Accessible Parking Signage	Fire Station 1		1	\$200
Year 1	Accessible Parking Space Restriping	Fire Station 1		1	\$100
Year 1	Accessible Door Handles to Public Entrances	Fire Station 1		2	\$800
Year 1	Correct Public Entrance Door	Fire Station 12		1	\$2,000
Year 1	Accessible Parking Space and Striping	Fire Station 12		1	\$300
Year 1	Accessible Ramp to Entrance	Fire Station 12		1	\$5,000
Year 1	Correct Public Entrance Door	Fire Station 13		1	\$2,000
Year 1	Accessible Parking Space and Striping	Fire Station 13		1	\$300
Year 1	Accessible Ramp to Entrance	Fire Station 13		1	\$5,000
Year 1	Accessible Parking Space Sign	Fire Station 14		1	\$200
Year 1	Correct Public Entrance Door	Fire Station 5		1	\$2,000
Year 1	Accessible Parking Space and Striping	Fire Station 5		1	\$300

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Target Date	Description of ADA Barrier Removal/Improvement	Facility	Quantity	Estimated Cost
Year 1	Accessible Ramp to Entrance	Fire Station 5	1	\$5,000
Year 1	Accessible Restrooms	Gabe Lozano Club House	2	\$15,000
Year 1	Accessible Alarm System	Galvan House	1	\$10,000
Year 1	Accessible Doorbell/Sign/Desk (Due to Office located on 2nd floor)	Galvan House	1	\$1,000
Year 1	Extension Ramp/Landing and Inner Railing	Galvan House	1	\$6,000
Year 1	Accessible Signage	Galvan House	2	\$200
Year 1	Accessible Entrance Signage	Garden Sr. Center	1	\$100
Year 1	TDD Device	Gas Department	1	\$300
Year 1	Accessible Ramp	Gazebo	1	\$1,000
Year 1	Accessible Doors	Grande Grossman House	1	\$2,000
Year 1	Ramp Extension and Railing	Grande Grossman House	1	\$3,000
Year 1	Accessible Restrooms	Greenwood Ball Field	2	\$15,000
Year 1	Accessible Restrooms	Greenwood Pool	2	\$15,000
Year 1	Accessible Signage to Entrance	Greenwood Pool	1	\$200
Year 1	Accessible Van Parking Space and Sign	Greenwood Sr. Center	1	\$200
Year 1	Additional Railing for Ramp	Gugenheim House	1	\$2,500
Year 1	Accessible Signage for Restrooms	H.J. Williams	2	\$400
Year 1	Correction to Front Counter at Waldron Clinic	Health Dept.	1	\$2,000
Year 1	Correction to Front Counter at Williams Clinic	Health Dept.	1	\$2,000
Year 1	TDD Devices - All Locations	Health Dept.	5	\$1,500

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Target Date	Description of ADA Barrier Removal/Improvement	Facility		Quantity	Estimated Cost
Year 1	Correction to Front Entrance at Williams Clinic	Health Dept.		1	\$15,000
Year 1	Correction to Restroom Door at Waldron Clinic plus Directional Signage	Health Dept.		1	\$1,000
Year 1	Accessible Emergency Lights and Audio Devices - 5 Clinics	Health Dept.		5	\$50,000
Year 1	Accessible Restroom Threshold Modification	HEB Tennis Facility		1	\$1,500
Year 1	Accessible Directional Signage to Public Restrooms	Heritage Pk-Carriage House		10	\$2,000
Year 1	Restroom Modification to Designate as Public Restrooms	Heritage Pk-Carriage House		2	\$5,000
Year 1	TDD Device	Human Relations		1	\$0
Year 1	Accessible Signage	Jalufka Govatus House		2	\$200
Year 1	Accessible Signage - Restrooms	Joe Garza Pool		2	\$400
Year 1	Accessible Restroom Renovation	Joe Garza Rec. Cntr	II	1	\$0
Year 1	Accessible Restroom Threshold Modification	Joe Garza Rec. Cntr	II	1	\$0
Year 1	Accessible Signage to Entrance	Joe Garza Rec. Cntr		1	\$200
Year 1	Accessible Ramp to Entrance	Kennedy Causeway Park		1	\$10,000
Year 1	Accessible Signage - Restrooms	L Head		2	\$200
Year 1	Accessible Restroom Stalls	La Bonte Center	II	2	\$0
Year 1	Automated Doors for Public Entrances (doors kept closed)	Legal Department		1	\$0
Year 1	Correction to Water Fountain	Library - Central		1	\$2,600
Year 1	Correction to Entrance Ramp for Landing	Library - Central		1	\$20,000
Year 1	Additional Railing for Ramp	Lichtenstein House		1	\$3,000
Year 1	Ramp/Railing Modification	Lindale Rec. Center	II	1	\$0

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Target Date	Description of ADA Barrier Removal/Improvement	Facility		Quantity	Estimated Cost
Year 1	Provide Accessible T-Space in Office by Rearranging Furniture	Lindale Sr. Center		0	\$0
Year 1	Accessible Entrance Door Level	Lindale Sr. Center		1	\$300
Year 1	Additional Railing for Ramp	Little Martin House		2	\$800
Year 1	Accessible Signage for Rear Parking Area	Little Martin House		2	\$200
Year 1	Accessible Restroom Stall	McGee Beach		1	\$7,500
Year 1	Additional Railing for Ramp	Merriman Bobby's House	III	2	\$0
Year 1	Additional Railing to Front Ramp	Merriman Bobby's House	III	1	\$0
Year 1	Accessible Lavatory	Merriman Bobby's House	III	1	\$0
Year 1	Correction to Threshold	Merriman Bobby's House	III	2	\$400
Year 1	Accessible Tactile Signage	Molina Vet. Park		2	\$1,000
Year 1	Accessible Restroom Signage and Directional Signs	Museum		4	\$400
Year 1	Accessible Van Parking Space and Sign	Northwest Sr. Center		1	\$200
Year 1	Accessible Parking Space	Nursery	III	1	\$200
Year 1	Accessible Ramp	Nursery	III	1	\$0
Year 1	Accessible Restrooms	Nursery	III	2	\$0
Year 1	Accessible Signage for Restrooms	Oak Park	II	2	\$0
Year 1	Accessible Restroom Renovation	Oak Park Rec. Cntr	II	1	\$0
Year 1	Accessible Emergency Lights and Audio Devices	Oso Golf Club House		1	\$10,000
Year 1	Restroom Modification at 13th Tee	Oso Golf Club House		2	\$15,000
Year 1	Accessible Signage to Entrance	Oso Golf Club House		1	\$200

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Target Date	Description of ADA Barrier Removal/Improvement	Facility		Quantity	Estimated Cost
Year 1	Accessible Signage - Restrooms	Oso Pool		2	\$400
Year 1	Accessible Restroom Renovation	Oso Rec. Center	II	1	\$0
Year 1	Accessible Door Entrance	Oso Rec. Center		1	\$2,000
Year 1	Accessible Signage to Entrance	Oso Rec. Center		1	\$200
Year 1	Accessible Stairs (non-slip surfacing)	Oso Rec. Center		1	\$100
Year 1	Accessible Lavatory Clear Floor Space	Oveal Williams Sr. Center		1	\$800
Year 1	Accessible Toilet Replacement	Oveal Williams Sr. Center		1	\$500
Year 1	Accessible Counter	Park Operations Bld#4	III	1	\$200
Year 1	Accessible Parking Space	Park Operations Bld#4	III	1	\$0
Year 1	Accessible Ramp to Entrance	Park Operations Bld#4	III	1	\$0
Year 1	Accessible Restrooms	Park Operations Bld#4	III	2	\$0
Year 1	Accessible Signage - Restrooms	Parker Park	II	2	\$0
Year 1	Accessible Signage - Restrooms	Parker Pool		2	\$400
Year 1	Restroom Modification	People St. T Head		1	\$1,500
Year 1	Accessible Door Handles to Public Entrances	Police Substation		1	\$500
Year 1	Accessible Threshold - Correct Level	Police Substation		1	\$1,000
Year 1	Accessible Curb Cut Improvement - Parking Lot	Police Substation		1	\$1,500
Year 1	Accessible Parking Signage	Police Substation		1	\$200
Year 1	Accessible Restroom Signage	Police Substation		1	\$100
Year 1	Accessible Signage - Exterior to Entrance	Police Substation		1	\$100

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Target Date	Description of ADA Barrier Removal/Improvement	Facility		Quantity	Estimated Cost
Year 1	Accessible Landing Extension for Ramp	Sidbury House		1	\$1,500
Year 1	Accessible Directional Signage at Front (Ramp in Rear)	Sidbury House		2	\$200
Year 1	Accessible Signage - Restrooms	South Bluff Park	II	2	\$0
Year 1	Correction to Front Entrance for Accessibility	Street/Solid Waste		1	\$15,000
Year 1	Restroom Modification - Unisex	Street/Solid Waste		1	\$10,000
Year 1	Accessible Restrooms	Surfside Cntrl Pavilion	II	2	\$0
Year 1	Accessible Alarm System	T.C. Ayers Rec. Cntr	II	1	\$0
Year 1	Ramp/Railing Modification	T.C. Ayers Rec. Cntr	II	1	\$0
Year 1	Accessible Directional Signage - Restrooms and Offices	T.C. Ayers Rec. Cntr	II	4	\$0
Year 1	Accessible Signage - Restrooms	T.C.. Ayers Pool		2	\$400
Year 1	Accessible Signage - Restrooms	Violet Road Pool		2	\$400
Year 1	Accessible Signage	Ward McCampbell House		2	\$200
Year 1	Accessible Signage for Back of Park	Wes Guth Park		1	\$200
Year 1	Accessible Restrooms	Wes Guth Pool		2	\$15,000
Year 1	Accessible Entrance Signage	Zavala Sr. Center		2	\$200
<b>Estimated Total All Facilities</b>					<b>\$444,300</b>
<b>Contingency of 10% For Facility Barrier Removal/Improvements</b>					<b>\$44,430</b>
<b>Fees of 25% (i.e.: Design, Engineering, Consulting)</b>					<b>\$111,075</b>
<b>TOTAL ESTIMATED IMPLEMENTATION COST of Facility Barrier Removal/Improvements</b>					<b>\$599,805</b>

*Please Note: Aviation/Convention/Coliseum/Developmental Services to follow TDLR requirements upon new construction.*

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Target Date	Description of ADA Barrier Removal/Improvement	Facility		Quantity	Estimated Cost	
<b>Services/Activities/Programs (SAP):</b>					<b>Year 1 Costs</b>	<b>Annual Cost</b>
AC	Closed Captioning of PSA's Videos	PIO Communications	I	22	\$17,600	\$ 17,600
AC	Closed Captioning of City Council Meetings	City Secretary's Office	I	41	\$49,200	\$39,200
AC	Closed Captioning of Exhibit Computer and Videos	Museum	I	10	\$8,000	\$8,000
AC	Devices/Modifications in Viewing Area for Visual Impairments	Museum	I	2	\$5,000	\$5,000
AC	Accessible Service Desk/Table to Remedy Inaccessible Book Aisles	Library - All		5	\$7,500	\$0
AC	Accessible Internet of City Services and Information	E-Government		1	\$0	\$0
BC	Youth Programs	Recreation	I	1	\$12,000	\$12,000
AC	Allocation of Visual/Audio Devices for Requests for Accommodations	Citywide	I	1	\$5,000	\$5,000
BC	Further Integration Allocation for Programs/Activities Upon Request	Citywide	I	1	\$20,000	\$20,000
<b>SAP Improvements</b>					<b>\$124,300</b>	<b>\$ 106,800</b>
<b>Contingency at 10%</b>					<b>\$12,430</b>	<b>\$10,680</b>
<b>Estimated Programs Improvements:</b>					<b>\$136,730</b>	<b>\$ 117,480</b>

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**Site Development:**

A	TDLR Accessibility Training of Pertinent Staff	Citywide		\$10,000
<b>Estimated Site Development Costs:</b>				<b>\$10,000</b>

**Outreach:**

C	Education, Awareness Printing and Materials	ADA Coordinator	I	\$5,000	\$5,000
<b>Estimated Outreach Costs:</b>				<b>\$5,000</b>	<b>\$5,000</b>

**Public Curb Ramps (Citywide):**

	Number of Miles Excluding TxDOT		1,131		
	Number of Miles Already with Curb Ramps		377		
	Number of Remaining Miles Pending Major Curb Ramps		474		
	Number of Miles with No Curbs/Gutters & Unconstructed Right of Ways		280		
D	Number of Estimated Curb Ramps Citywide		24,624	\$125,000,000	
<b>Estimated Cost of Public Curb Ramps in 2002 Dollars:</b>				<b>\$125,000,000</b>	

I-Estimated cost is on an annual basis. II-Item funded through Bond 2000 projects.  
 III-Not a public facility or public access - Sign to be posted.

**CITY OF CORPUS CHRISTI**  
**ADA Title II Comprehensive Evaluation and Transition Plan**  
**Estimated Implementation Cost**

*Working Document*  
*Prepared by Human Relations, Building Maintenance and Engineering*

**Legend:**

- A - Primary Items and Other Items Highly Feasible for Implementation in Years 1-3
- B - Secondary Items and Other Less Feasible for Implementation in Years 4-5
- C - Annual Cost - Ongoing Item Once Implemented
- D - Street Curb Projects Ongoing; CIP
- E - ADA Improvements Already Addressed

Target Date	Description of ADA Barrier Removal/Improvement	Facility	Quantity	Estimated Cost
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**Allocation for Individual Curb Ramp Requests:**

D	Individual Request Allocation		I	\$130,000
	<b>Estimated Individual Curb Ramp Allocation:</b>			<b>\$130,000</b>

I-Estimated cost is on an annual basis. II-Item funded through Bond 2000 projects.  
 III-Not a public facility or public access - Sign to be posted.

**CITY OF CORPUS CHRISTI**  
**ADA Title II Comprehensive Evaluation and Transition Plan**  
**Estimated Implementation Cost**

*Working Document*  
*Prepared by Human Relations, Building Maintenance and Engineering*

**Legend:**

- A - Primary Items and Other Items Highly Feasible for Implementation in Years 1-3
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- C - Annual Cost - Ongoing Item Once Implemented
- D - Street Curb Projects Ongoing; CIP
- E - ADA Improvements Already Addressed

Target Date	Description of ADA Barrier Removal/Improvement	Facility	Quantity	Estimated Cost
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**Title II Transition Plan Summary**

Estimated Public Facility Costs, including contingency and fees	\$599,805
Estimated Services/Activities/Program Costs	\$136,730
Estimated Site Development Costs	\$10,000
Estimated Outreach Costs	\$5,000
Estimated Citywide Curb Ramps, in 2002 Dollars	\$125,000,000
Estimated Allotment for Individual Curb Ramp Requests, in 2002 Dollars	<u>\$130,000</u>
<b>Estimated Total Title II Comprehensive Evaluation and Transition Plan Costs in 2002 Dollars</b>	<b>\$ 125,881,535</b>







# Appendix B



## ADA Improvement List Detail of Program Policy Evaluation

**City of Corpus Christi**  
**ADA Self-Evaluation of Policies/Procedures**  
**City Programs**

**APPENDIX B**  
 Update Jan. 2003

Legend: **CFD** = Council for the Deaf      **TCB** = TX Commission for the Blind      **RFA** = Request for Accommodation(s)

Department (Alpha Order)	Program	Description of Recommended Improvement for Accessibility	Estimated Costs	Implementation Target Month-End
Global Citywide	General Info.	1. General directory and basic information on audio tapes. 2. General directory and basic information on video tapes. 3. General directory and basic information on diskettes. 4. Maintain library of these audio and video tapes in Human Relations	Items 1 - 4:  Transition Plan Program Funds	Aug-03 Aug-03 Aug-03 Aug-03
Global Citywide	Customer Svc & Receptionist Areas	1. "Relay Texas" training of front line staff and back-up staff citywide. 2. TDD training: Utilities Dispatch; Refresher class other City staff. 3. TX Comm. for the Blind & Council for the Deaf contact info. at desks & phone banks.	Items 1 - 3: Collaboration with Local Agencies	Jan - July 2003 Jan-03 Jan-03
Global Citywide	Brochures and Publications for Programs and Conference	1. Standardized language for RFA within 48 hrs or applicable time through departmental notice, with contact information for ADA Coordinator.	Internal Print Shop & Mail Service	Feb-03
Global Citywide	All Programs	1. Standardized arrangements for interpreting services for the deaf.	Transition Plan Program Funds	Apr-03
Global Citywide	Non-General Services	1. Standardized procedure for divisions/services not provided to general public at this time; Those admin/support services provided internally. EX: Payroll, MIS Help Desk, Print Shop, Maintenance, Budget, Messenger/Mail, etc.	Internal	Jul-03

**Additional Recommended ADA Improvements By Department:**

Aviation	Information Cntr. Baggage Service Airlines Screeners Car Rentals Info. Monitors	Formalize process for RFAs under these programs, including contracted assistance for baggage.	N/A	Jun-03
			N/A	Jun-03

**City of Corpus Christi**  
**ADA Self-Evaluation of Policies/Procedures**  
**City Programs**

**APPENDIX B**  
*Update Jan. 2003*

*Legend: CFD = Council for the Deaf      TCB = TX Commission for the Blind      RFA = Request for Accommodation(s)*

Department <i>(Alpha Order)</i>	Program	Description of Recommended Improvement for Accessibility	Estimated Costs	Implementation Target Month-End
Business Resource Cnt	Intake Assess	1. Formal policy on handling RFA.	N/A	Jun-03
Westside Bus.		2. Maintain contact information for interpreting services for the deaf.	N/A	Jan-03
Black Chamber		3. Upon request, read to customer.	N/A	<i>Implemented</i>
Hisp. Contractors		4. Standard sample application in Braille to be maintained.	Transition Plan	Aug-03
Minority Bus Cntr		5. General information in large print.	N/A	Apr-03
Coastal Bend Bus.				
City Secretary	Elections	Formalize process for RFAs.	N/A	Jun-03
	Council Meetings	Formalize process for RFAs.	N/A	Jun-03
Code Enforcement	Housing Code Complaints	1. Standardize practices of assisting customers into formal policy.	N/A	Jun-03
		2. Standard sample form in Braille to be maintained.	Transition Plan	Aug-03
		3. Upon customer's request, may continue to read forms to customers.	N/A	<i>Implemented</i>
Coliseum	Events	Formalize process to address RFA's for existing events.	N/A	Jun-03
Convention Center	Box Offices	Formalize process for RFAs, incl. ticket/seating accommodations.	N/A	Jun-03
	Conventions	Other materials coordinated w/Conv Visitors Bureau on RFA information.	N/A	Jun-03
	Special Events	1. Formalize process for RFAs, including ticket /seating accommodations.	N/A	Jun-03
		2. Training for those employees serving as Event Coordinators and Ushers.	N/A	Mar-03
	Meetings	Formalize process for RFAs.	N/A	Jun-03
	Private Parties	Formalize process for RFAs.	N/A	Jun-03
	Monthly	1. Formalize process for RFAs.	N/A	Jun-03
	Calendar	2. Incorporate RFA Language.	N/A	Jun-03
3. Large print version of calendar of events.		N/A	Mar-03	

**City of Corpus Christi  
 ADA Self-Evaluation of Policies/Procedures  
 City Programs**

**APPENDIX B**  
 Update Jan. 2003

Legend: **CFD**=Council for the Deaf      **TCB**=TX Commission for the Blind      **RFA**=Request for Accommodation(s)

Department (Alpha Order)	Program	Description of Recommended Improvement for Accessibility	Estimated Costs	Implementation Target Month-End
Convention Center - Cont.	Event Contracts	1. Formalize process for RFAs. 2. Sample contract in Braille on file.	N/A	Jun-03
	Security Desk	1. Formalize process for RFAs. 2. TDD Refresher Training.	Transition Plan N/A	Aug-03 Jun-03
	Assistive Hearing System	1. Formalize process for RFAs.	CFD	Apr-03
		2. Awareness letters to Conv/Visitors Bureau, other entities & other clients.	N/A N/A	Jun-03 Apr-03
Financial Services	Cashiering/ Customer Svc	1. Maintain sample utility bill in Braille	N/A	<i>Implemented</i>
		2. Sample utility bill in Large Print/Paper to be maintained.	N/A	Mar-03
		3. Upon customer's request, may continue to read forms to customers.	N/A	<i>Implemented</i>
	Purchasing	1. Insert standard RFA language in Specifications: Bids, RFPs, RFQs.	N/A	Mar-03
		2. Distribution B notice on RFA language, some departments do specs.	N/A	Mar-03
	Safety and Risk	1. Formal policy and training of such for handling RFAs.	N/A	Jun-03
		2. Upon customer's request, may continue to read forms to customers.	N/A	<i>Implemented</i>
		3. Upon customer's request, may assist form completion before signing.	N/A	<i>Implemented</i>
		4. Insert RFA language in material for health fair & wellness classes, etc.	N/A	Mar-03
	Field Services	Wallet card with information for RFA; i.e.: interpreting services for the deaf.	Internal Print Shop and	Apr-03
Meter Reading	Wallet card with information for RFA; i.e.: interpreting services for the deaf.	Internal Print Shop and	Apr-03	
All Divisions	Formal policy and training of such for handling RFA.	N/A	Jun-03	

**City of Corpus Christi  
ADA Self-Evaluation of Policies/Procedures  
City Programs**

**APPENDIX B**  
Update Jan. 2003

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Department (Alpha Order)	Program	Description of Recommended Improvement for Accessibility	Estimated Costs	Implementation Target Month-End
Fire	Fire Prevention and Safety	Formal policy for handling RFA for presentations.	N/A	Jun-03
Gas	Operation Heat Help/Svc Calls	1. Formal policy for handling RFA	N/A	Jun-03
		2. Incorporate RFA language in literature and marketing.	N/A	Jun-03
Health	All Divisions	1. Formalize policy on handling RFA for all programs.	N/A	Jun-03
		2. Include RFA language in press releases and PSA information.	N/A	Mar-03
		3. TX Commission for the Blind & Council for the Deaf contact information in each division.	N/A	Jan-03
Housing and Community Development	All Programs: Home Loans	Formalize policy on handling RFA.	N/A	Jun-03
		1. Standard sample application in Braille to be maintained.	Transition Plan	Aug-03
		2. Standard sample application in large print to be maintained.	N/A	Apr-03
	Emergency Repair	3. Upon customer's request, may continue to read forms to customers.	N/A	<i>Implemented</i>
		1. Standard sample application in Braille to be maintained.	Transition Plan	Aug-03
		2. Standard sample application in large print to be maintained.	N/A	Apr-03
Single Family Loan	3. Upon customer's request, may continue to read forms to customers.	N/A	<i>Implemented</i>	
	1. Standard sample application in Braille to be maintained.	Transition Plan	Aug-03	
	2. Standard sample application in large print to be maintained.	N/A	Apr-03	
Human Relations	Intake Process Investigations Presentations	3. Upon customer's request, may continue to read forms to customers.	N/A	<i>Implemented</i>
		1. Formalize process for RFA's for these.	N/A	Jun-03
Human Resources	Job Application	2. Upon customer's request, may continue to read forms to customers.	N/A	<i>Implemented</i>
	Job Bulletin	1. Sample job application in Braille and large print to be maintained.	Transition Plan	Aug-03
		2. Maintain contacts with CFD & TCB, especially interviews and testing.	N/A	Jan-03
		Formalize process for RFAs and alternate formats	N/A	

**City of Corpus Christi**  
**ADA Self-Evaluation of Policies/Procedures**  
**City Programs**

**APPENDIX B**  
 Update Jan. 2003

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Department (Alpha Order)	Program	Description of Recommended Improvement for Accessibility	Estimated Costs	Implementation Target Month-End
Legal	Freedom of Information	1. Formalize policy on handling RFA.	N/A	Jun-03
	Contracts/Agreements	2. Include RFA language in contracts. 1. Verify provision upon renewal of old/existing contracts.	N/A N/A	Mar-03 Mar-03
	Depositions	1. Formalize policy on handling RFA.	N/A	Jun-03
		2. Include RFA language in notices.	N/A	Jun-03
Libraries	<u>Programming:</u>			
	Children's:	1. Continue RFA info in periodical	N/A	<i>Implemented</i>
	Reading Time	2. Maintain CFD contact info for interpreting services.	N/A	Jan-03
	Arts & Crafts			
	Special Events			
	Books:	1. Due to limited staff, develop schedule to assist with RFA.	N/A	Mar-03
Retrieval	2. Incorporate more Braille books in collection.	<i>To be determined</i>	FY03-04 Bud Req.	
Alt. Formats	3. Additional books in large print.	<i>To be determined</i>	FY03-04 Bud Req.	
	4. Formalize departmental policy.	N/A	Jun-03	
New Resource Center	1. Software in Standard Sign Language.	<i>To be determined</i>	FY03-04 Bud Req.	
	2. Formalize departmental policy.	N/A	Jun-03	
	3. Upon opening, including RFA language in promotion materials.	N/A	Mar-03	
Municipal Court	Court Appearances Court Summons Court Payments	Formalize policy on handling RFA for all of these.	N/A	Jun-03

**City of Corpus Christi  
ADA Self-Evaluation of Policies/Procedures  
City Programs**

**APPENDIX B**  
Update Jan. 2003

Legend: *CFD* = Council for the Deaf      *TCB* = TX Commission for the Blind      *RFA* = Request for Accommodation(s)

Department (Alpha Order)	Program	Description of Recommended Improvement for Accessibility	Estimated Costs	Implementation Target Month-End
Municipal Information System (MIS)	City Hall Information Booth	1. Formalize policy on handling RFA, including utilization of wheelchairs.	N/A	Jun-03
		2. Including security guards in staff training of formal policy.	N/A	Jun-03
		3. Relay Texas and TDD for back-up staff.	CFD	Mar-03
		4. Wallet card with RFA information.	N/A	Apr-03
Museum	Front Desk	1. Formalize policy on handling RFA.	N/A	Jun-03
		2. Incorporate RFA language on Membership Brochure/Application	N/A	Jun-03
		3. Incorporate RFA language on map of Museum grounds.	N/A	Jun-03
		4. Other materials coordinated through Conv/Visitors Bureau on RFA.	N/A	Jun-03
	Gift Shop Special Events	Formalize policy on handling RFA.	N/A	Jun-03
		1. Formalize policy on handling RFA.	N/A	Jun-03
	Viewing Area Exhibits	2. Notify external groups of RFA and non-discrimination information.	N/A	Jun-03
Formalize policy on handling RFA and audio.		N/A	Jun-03	
Park & Rec.	All Programs:	Formalize policy on handling RFA.	N/A	Jun-03
		Incorporate RFA language in publications, brochures, etc.	N/A	Jun-03
		Educate staff of internal RFA committee.	N/A	Mar-03
		Incorporate language of essential program specifications for registration.	N/A	Jun-03
	Recreation Sr. Activities	Seek additional funding for recommendations on inclusive programming.	<i>To be determined</i>	FY03-04 Bud Req.
		1. Standard arrangements for interpreting services for the deaf.	CFD	Jun-03
		2. Modify standardized lunch ticket & subsequent seating for meals.	N/A	Apr-03
		3. Designate accessible seating throughout dining area in each center.	N/A	Mar-03
Planning	City Plans Rezoning	1. Formalize policy on handling RFA for all of these.	N/A	Jun-03



**City of Corpus Christi**  
**ADA Self-Evaluation of Policies/Procedures**  
**City Programs**

**APPENDIX B**  
 Update Jan. 2003

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Department (Alpha Order)	Program	Description of Recommended Improvement for Accessibility	Estimated Costs	Implementation Target Month-End
Planning <i>Continued</i>	Subdivide Population Inquiries	1. Formalize policy on handling RFA for all of these.	N/A	Jun-03
Police	All Programs:	1. Formalize policy on handling RFA. 2. Alternate format of the printed materials provided upon request.	N/A Transition Plan	Jun-03 Aug-03
Public Information Office	Press Releases	Standardize RFA language for conference, workshops, meetings, etc.	N/A	Mar-03
	Press Conference	Formalize policy on handling RFA.	N/A	Jun-03
	PSA - Radio	Formalize policy on handling RFA for these 3 types of PSAs.	N/A	Jun-03
	PSA - TV			
	PSA - Paper			
Special Events	Formalize policy on handling RFA with event coordinator(s).	N/A	Jun-03	
Issues/Answers	Formalize policy on RFA and coordinating with applicable department(s).	N/A	Jun-03	
CCTV	Formalize policy on handling RFA.	N/A	Jun-03	
Solid Waste Services	Collection	Formalize process sheet into policy document for RFAs.	N/A	Jun-03
	Landfill	Formalize policy on handling RFA.	N/A	Jun-03
	Recycling	Formalize policy on handling RFA.	N/A	Jun-03
	Publications	Incorporate RFA language.	N/A	Jun-03
Other Utilities: Wastewater Water Stormwater	Publications	Incorporate RFA language.	N/A	Jun-03





# Appendix C



**Related Global City Policies**



## POLICY STATEMENT

Subject: Equal Opportunity Environment

Date: July 18, 2002

Purpose: Promotion of understanding, respect, fairness, dignity and positive outlook for all individuals, regardless of position, ethnicity, disability, race, color, religion, gender, age, or cultural background.

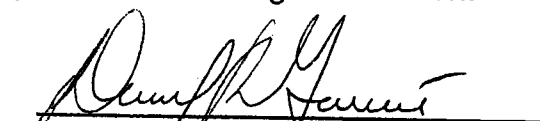
In recognition of our diverse workforce and community at-large, the City of Corpus Christi issues this policy statement to insure the awareness and importance of mutual respect, People First language, and inclusion for all persons as we provide City services, programs, and activities.

We, all City of Corpus Christi personnel and City officers, pledge to do our individual and collective utmost to refrain from any negative conduct, language, or expression of opinions based on one's ethnicity, disability, race, color, religion, gender, age, or cultural background that would be perceived by a reasonable person as disrespectful, derogatory, offensive, or demeaning.

We, the employees of the City of Corpus Christi, pledge to display respect and understanding toward one another, our customers, and visitors while conducting City business, providing City services, and during City-sponsored activities and do so without regard to ethnicity, disability, race, color, religion, gender, age, or cultural background.

We, the employees of the City of Corpus Christi, shall continuously strive to respectfully embrace and promote a more considerate, fair, and inclusive environment. Our environment portrays various ethnic, cultural, disability, race, color, religion, gender, and age differences, and yet it distinctly represents each of us. We will pursue and maintain life, liberty, and happiness in our diverse community and diverse workplace.

This policy statement is both a pledge and a challenge for us to continue to build and maintain an understanding environment of diverse people and backgrounds through the promotion of People First language, inclusion, and mutual respect. It is also to serve as a reminder that the City of Corpus Christi maintains policies against discrimination, retaliation, and harassment, and that violations of these policies will result in disciplinary action up to and including termination.

  
David R. Garcia, City Manager

July 17, 2002  
Date



City of  
Corpus  
Christi

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# City Policies

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**SUBJECT: Grievances on Accessibility**

**NO: G -- 7.0**

**APPROVED:**

  
**David R. Garcia**  
City Manager

**DATE:**

7/18/2002

## I. PURPOSE

The City of Corpus Christi strives to continue providing quality customer service to all persons, regardless of race, color, religion, age, gender or disability. In the event any persons with disabilities have a complaint regarding accessing City services, programs or activities, the City of Corpus Christi formulates this Policy as a Title II Entity under the *Americans with Disabilities Act (ADA)*. Prior to the adoption of this Policy, citizen grievances on accessibility were previously addressed in Section II of City Policy Number HR9.0.

This Policy is adopted in lieu of Section II of City Policy Number HR9.0, by simultaneous revision. Through this Policy, the City endeavors for more direct and timely handling of accessibility issues for the general public.

## II. SCOPE

This policy applies to persons with disabilities of the general public who seek or desire the use of or participation in City programs, services and activities.

## III. POLICY

This Grievance Policy is established to meet the requirements of the Americans with Disabilities Act (ADA). It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in employment practices and policies or the provision of services, activities, programs, or benefits by the City of Corpus Christi.

The complaint should be in writing and contain information about the alleged discrimination such as complainant's name, complainant's address, complainant's phone number, location of problem, date and description of the problem. Alternative means of filing complaints, such as personal interviews, audio tape or video tape recording of the complaint, will be made available for persons with disabilities upon request.

The grievant and/or his/her designee should submit the complaint as soon as possible but no later than 180 calendar days after the alleged violation to:

City of Corpus Christi's Director of Human Relations  
(361) 880-3190  
1201 Leopard – City Hall  
Corpus Christi, Texas 78401

*A Citizen Accessibility Grievance Form for public use is attached to this policy.*

Within 15 calendar days after receipt of the complaint, the City of Corpus Christi's Director of Human Relations or his/her designee will meet with the complainant to discuss the complaint and possible resolutions. Within 15 calendar days after the meeting, the City of Corpus Christi's Director of Human Relations or designee will respond in writing, and where appropriate, in a format accessible to the complainant, such as large print, Braille, or audio tape. The response will explain the position of the City of Corpus Christi and offer options for substantive resolution of the complaint.

If the response by the City of Corpus Christi's Human Relations Director or designee does not satisfactorily resolve the issue, the complainant and/or his/her designee may appeal the decision of the City of Corpus Christi's Human Relations Director or designee within 15 calendar days after receipt of the response, to the City Manager or his/her designee.

Within 15 calendar days after receipt of the appeal, the City Manager or his/her designee will meet with the complainant to discuss the complaint and possible resolutions. Within 15 calendar days after the meeting, the City Manager or his/her designee will respond in writing, and where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

All written complaints received by the City of Corpus Christi's Director of Human Relations, appeals to the City Manager or his/her designee, and responses from the City of Corpus Christi's Director of Human Relations and the City Manager or his/her designee will be kept by the City of Corpus Christi for at least three years.

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Prepared by the Human Relations Department



## CITIZEN ACCESSIBILITY GRIEVANCE FORM

### Person Filing Grievance

Name: \_\_\_\_\_  
Street Address: \_\_\_\_\_  
City/State/Zip: \_\_\_\_\_  
Telephone Number: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

### Description of Grievance

Please describe the accessibility complaint: *(Attach more sheets if needed)*

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Requested Resolution of Grievance

Please state what or how you feel the grievance may be resolved:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
Citizen's Signature

\_\_\_\_\_  
Today's Date

### \*\*\*Office Use Only\*\*\*

Type of Accessibility Problem:  Service  Program  Activity  Other

Received By: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Response Prepared By: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

*(Attach Copy)*

Response Forwarded to Citizen: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_







# Appendix D



**SUMMARY OF PUBLIC COMMENTS**

City of Corpus Christi  
 Summary of Public Meeting Input  
 ADA Self-Evaluation - Transition Plan

APPENDIX D

Oveal Williams Sr. Center Description of Comments	5/21/2002 Comment By
1 A. Have series of reports consolidated into one document - matrix. B. Share ADA deficiencies with CFPWD, in summary, to show good faith effort is being done and progress has been made.	CFPWD Member
2 A. This second Plan [self-evaluation of ADA deficiencies] will be very significant. B. Develop a 1, 2, 5 yr. plan; Once Plan done, City should commit Gen. Fund money to Plan; Gen. Fund & Bond Election funding. C. City lucky not sued; City has been sincere in efforts. D. Lives in danger - barriers and sidewalk issues. [citizen uses a wheelchair] E. Expressed concerns on sidewalks, streets and how City and RTA says each other is responsible. F. Suggested City work with RTA, joint effort; [Understanding] Not all [can be done] at once, but phase in.	Citizen
3 A. Suggested more collaboration, working together from start to end; B. Basic human rights; Consider spirit of the time.	CFPWD Member
4 A. Set priorities since cannot do all at once; palatable; realistic. B. Look at what impacts the most people, such bayfront L and T Heads and curb ramps in getting to schools, work, etc.	CFPWD Member
5 A. Make the report [transition plan] available to public for public understanding. B. Expressed accessibility concerns on hospitals when patients go between, rehab and home; on homeless shelters w/upper floors, HUD housing lacks adaptive devices. - - Wanted City to ensure accessibility within these other areas. C. Concurred on curb ramps. D. Proposed requests [for accommodations] go through process to recommend what needed to be done immediately.	Citizen
6 Asked if CDBG only way to go, what about seeking City commitment of General Fund.	CFPWD Member
7 A. Gravity of situation to City Council B. Collaboration with other entities, part of collective group for entire community. C. Education and networking with other groups for input. D. Show we are concerned about the whole community.	CFPWD Member

City of Corpus Christi  
 Summary of Public Meeting Input  
 ADA Self-Evaluation - Transition Plan

APPENDIX D

Lindale Senior Center	5/22/2002
Description of Transition Plan Comments	Comment By
1 Raised issue of denied accommodation request in toileting assistance in Park and Rec. summer program and feels this does not allow the child cannot to participate. - Stated child uses canes, so needs assistance.	Citizen/Parent
2 Concern that Buc Days parking is not accessible and blocked off from accessible area at Coliseum.	
3 Concern that elevator at Convention Center is small.	
4 A. Concern of designs of elevators in light of 9-11; Alternate escape route for persons with disabilities.	
B. Talk to others for innovative approach	
C. Concern that Coliseum floors may be slippery.	
D. Restroom stalls at Convention Center - latch too small and cannot lock.	
E. Day Cares, Restaurants, Stores, etc. public accommodation issues. Elaborated on accommodation review process at a day care.	
5 Accessibility of Park and Rec. Centers' restrooms	

Zavala Senior Center	5/23/2002
Description of Transition Plan Comments	Comment By

*Attended by Staff, Commissioners and Mr. Alonzo; No Public Comments.*

Ethel Eyerly Senior Center	5/28/2002
Description of Transition Plan Comments	Comment By
1 Suggestion that City consider what it should do [ADA], not that it is just law.	Citizen
2 Consideration of tourists.	Citizen
3 ADA in effect for 12 years; Curb cut issues, such as Mesquite and Lawrence Streets.	Citizen
4 RTA schedule issues; Would like City input to RTA regarding B-Line; If insufficient notice for all, use PSAs & advertisements.	Citizen
5 Citizen concern about curb cuts but did not know about City's ADA Coordinator; Suggested a news conference.	Citizen

City of Corpus Christi  
Summary of Public Meeting Input  
ADA Self-Evaluation - Transition Plan

APPENDIX D

- |  |              |
|--|--------------|
| 6 ADA Coordinator not on bulletin board.   | CFPWD Member |
| 7 Expressed a need to know who and where City ADA Coordinator is.  | Citizen      |
| 8 A. Concern on opening of City Hall accessible doors [Lipan Street]; Expressed City should be cognitive.<br>B. Expressed signage is necessary.  | Citizen      |
| 9 A. Concurred on this signage and added that ramp is not accessible [Lipan Street].<br>B. Accessible parking is not valid without signage; Get information out.<br>C. Mentioned building factors monitored [or should be] by Building Ordinance.<br>D. Suggested campaign on designated parking, possible ordinance; Building Permits to include parking and signage.<br>E. Accessible Van Parking<br>F. Civilian Ticketing Group; liability issues; see other cities - models. | CFPWD Member |
| 10 A. Concern of restroom doors - opening in rather than out.<br>B. Restaurant salad bars are not accessible.<br>C. Department store isles not accessible.   | Citizen      |
| 11 A. Suggestion of signage posting - low vision and Braille - in each building.<br>B. B-Line concerns.<br>C. Lack of Braille books in libraries and audio information<br>D. Audio devices needed at crosswalks.   |              |
| 12 Crosswalk accessibility in general, such as Flour Bluff High School, stores, Flour Bluff Drive and restaurants.   | Citizen      |
| 13 A. Expressed that signs are too high; Titles of facilities, hospital, stores and restrooms; Suggested a standard location for all.<br>B. Concern that sidewalks are not accessible.<br>C. Discussed resources, such as books on tape (TCFB); yet libraries have few.  | Citizen      |
| 14 Elaborated on libraries: Typically in main libraries or highly public areas.  | CFPWD Member |
| 15 Offered to give input in support of library accessible computer equipment, if necessary for grant to gain City/Council support.   | Citizens     |
| 16 Downtown crosswalks could use beep sensors; highly populated; safety issue.   | Citizen      |
| 17 A. Suggestion that City install accessible equipment/features upon equipment replacement.   | CFPWD Member |

City of Corpus Christi  
 Summary of Public Meeting Input  
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B. City needs to adopt TAS standards to ensure visual, audible and physical accessibility; City is example to others;

Mentioned that senior center ramp not accessible.

C. Integration and education has to be done.

D. Concern that ADA standards not give by telephone.

E. Mentioned that concerns can be submitted in writing and/or contact office [of ADA Coordinator].

18 A. More public meeting needed; give at least two weeks notice.

Citizen

B. Concerns with voting ballot process.

**City Hall Basement Training Room**

5/29/2002

Description of Transition Plan Comments

Comment By

1 A. TX Commission for the Blind working with City: Library adaptive equipment, utility Braille statements.

Agency Rep

B. Agency may provide sensitivity training as not all recognize visual impairment as apparent disability.

C. On street signs, crosswalk Commission for the Blind signs ignored.

D. More public awareness.

2 A. Need audible devices, suggested special training for Traffic Engineering.

Citizen

B. Special group could provide information on which intersections [for audible devices].

C. RTA B-Line complaints on programs; contracted out; large turnover; needed sensitivity training.

3 A. Concern that few recognize "hidden" disabilities, service dogs and canes.

Agency Rep

B. Feels that people with hearing impairments often overlooked.

C. On City jobs, concern on ability to follow minimum qualifications, written/verbal instructions, Elimination of large groups of people.

D. Interpreting services in 1st 90 days (TRC).

E. Suggested looking more closely at minimum qualifications before releasing [jobs] to public.

F. Lack of on-the-job training - civil service.

4 Return to work policy for injured workers; policy revamp and change of attitude.

Agency Rep

5 A. Suggested working more with E-Commerce; Look at web pages; JAWS equipment initially.

Agency Rep

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- B. TX Commission for the Blind won a national award on accessibility.
- 6 TX Commission for Blind available to assist with accessibility examples. Agency Rep
- 7 A. Closed-captioning of City Council meetings and other service information. Agency Rep
- B. Larger population addressed by use of closed-captioning in that 1 in 10 people have hearing loss.
- C. Agency has information on local resource for closed-captioning.
- D. Asked to contact Agency; available for discussion prior to City's implementation of closed-captioning.
- 8 Concern on accessibility of restrooms at Coliseum; Oversize wheelchairs, getting larger, need alternative. CFPWD Member
- 9 Information available through Coordinator at TAMU-CC, will forward to City [before new arena]. Citizen
- 10 A. Concern on minimum slope standards being too steep for large, heavy wheelchairs. Citizen
- B. General brief discussion on slope being 1:20 versus 1:12.
- 11 City should set an example by overcompensating in some areas. Agency Rep
- 12 [Re: previous #9] City could save money in long run rather than make accommodation & modify later, after fact. Citizen
- 13 Comment on having universal design concept before public in fall. Citizen
- 14 A. Concern on lack of awareness of universal design & also optimum for accessibility; be totally accessible. Agency Rep
- B. Concern who will make sure people comply with law; City "teeth" for enforcement.
- C. {Re: City building code ordinance} It takes change of attitude and awareness of universal design and and commitment to use of Gen. Fund money to meet federal guidelines.
- D. Mobility access throughout community.
- E. Suggested City, RTA B-Line and citizens work together; trouble for people to get from point A to B, etc.
- 15 Concern on students with disabilities having accessible curb cuts, bus stops and restrooms. Citizen
- 16 [Re: Transition Plan] Not just a document, need an ongoing working document and constantly work on it. Agency Rep
- 17 A. Accessible soccer program; parents want to know what summer program will do. Citizen
- B. Some restrooms not accessible.
- C. Children put on side, not given opportunity to be included in games/events.
- D. Concern on grant for City purchase of land - soccer adaptive program.

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- E. Currently this soccer program has limited facility through local church.
- F. Posed question if have request for accommodation for "wheelchair basketball team".
- 18 A. Concern of lack of accessible housing in Corpus Christ. Agency Rep
- B. Expressed appreciation for City's involvement in addressing housing issues/needs.
- C. Mentioned City of Austin's ordinance [non-discrimination]; revise City's ordinance.
- 19 A. Additional comments on soccer: level field, low crop grass, practice vests of different color(s); color coordinated flag(s) on goal; different graphic for color blind, or shade contrast; adaptive visual/audible; levels of impairment for functionality. Citizen
- B. More accessibility of Park and Rec facilities, including pools and restrooms.
- C. Accessible games at Recreation Centers, such as pool and ping-pong tables; consider height for persons using wheelchairs.
- D. Intergration of smaller teams: "3 on 3" or "2 on 2" etc; take on individual basis to learn team work.
- E. Interest in soccer, basketball and baseball accessibility teams; use buddy system.
- F. Dual team programs, not typical but integrated.

<b>Northwest Senior Center</b>	5/29/2002
Description of Transition Plan Comments	Comment By

- 1 A. Asked for clarification of meeting being just for City. Citizen
- B. Concern of better ramping for persons with visual impairments.
- C. Needed sensitivity training at Police Department.
- D. Needed sensitivity training at TX Workforce Commission (TWC).
- E. Concern with TWC's job application and interview processes, regarding persons with disabilities.
- F. Concern with RTA B-Line manifest; need better assurance to passengers with disabilities on pick up & drop off destinations.
- G. Concern with RTA B-Line in better assuring that passengers' pick up and drop off sites.
- H. Mentioned C.C. Blind Leaders meet 1st Saturday of month.

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City Hall Council Chambers	6/12/2002
Description of Transition Plan Comments	Comment By
1 A. Expressed lack of employment accomodations in community. B. Some restaurants have limited (and actual getting smaller) space, which is inconvenience to persons using wheelchairs.	Agency Rep
2 Asked group how they feel restaurants have been accommodating the general public.	Citizen
3 Response - normally just move a chair; problems remain with table space.	Citizen
4 Issue raised - creating jobs.	
5 Similar problems in retail industry; Lager franchises may or may not be more educated.	CFPWD Member
6 A. Concern with early voting accessibility; lack of privacy for persons using wheelchairs B. Concern with lack of privacy for persons using wheelchairs when voting. C. Ballots are not accessible; not in Braille nor alternate means. D. Prioritization of Transition plan; hopes report will show urgency of some items.	CFPWD Member
7 [Back to Voting] Some precincts are accessible, but only for one party; both parties should be accessible.	Citizen
8 [RE: #7] This is a party decision at precinct sites; address at party levels in working with City & County to ensure accessible sites.	CFPWD Member
9 A. Commented on "window of opportunity" - Landry's; w/list of accessibility issues, asked audience if had any concerns. B. Accessibility issues on RTA Water Taxi C. Accessibiity issues of restaurant being close to water on pilings.	CFPWD Member
10 Concurred with prior commentor and added issue of better signage needed.	
11 Concerns with accessible parking issue on People Street, restaurants on Water St. valet parking, lighting and water taxi.	CFPWD Member
12 Concerns with landmass and garage parking .	Citizen
13 Concern of obstacles for visual impairments; audible signage needed; matter of safety issue.	CFPWD Member
14 A. Suggestion of incorporating People 1st language into signage. B. Concern that heard signs cannot be changed; need to take initiative to use sensitive verbage. C. Read paper and concern that people still do not know point of contact; dispense information to community. D. Concern with restroom door issue, referred person to forward complaint.	CFPWD Member



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- E. Concern that citizens have not heard information on tv or radio; need to change to show contact
- F. Concern with new construction.
- 15 A. Looking to City for signage and curb cuts (old & new signage), not to TDLR accessible standards. CFPWD Member
- B. Concern that sign height for accessible parking at city hall is incorrect, not at 60 inches and space stripping incorrect.
- C. Discussion about City ordinance adopting TDLR.
- 16 Referring to accessible parking signs, the "60 in. heighth" is the minimum, can be higher. Citizen
- 17 Acknowledge correction. CFPWD Member
- 18 Mentioned catalogs for signage. CFPWD Member
- 19 Mentioned "accesssible" and "reserved" parking signage has been confusing. Citizen
- 20 A. City Staff training on language CFPWD Member
- B. Concern of inaccessible sidewalk at Bartlett Cove
- C. Getting City staff trained should not be expensive.
- D. Concern of accessibility to services in City contracts and renewals (3 contracts named).
- E. Stated that advised City of lack of integrated Ice Rays seating.
- F. Stated that advised City of inaccessible building - Mercury Air.
- G. Stated that advised City of inaccessible restrooms at Landry's.
- H. Directional signage needed at City; Signage of ADA Coordinated needed on bulletin board.
- I. Coliseum restrooms pending; possibly hire someone to review.
- J. Various citizen complaints.
- K. Closed-caption needed on PSAs, City messages and emergency messages.
- L. Concern of lacking signage at Housing Authority's accessible route.
- M. Conern of RTA B-Line service in drivers being insensitive to persons with disabilities; passing by them; ignoring requests.
- 21 A. Concern of strong civil rights violations; attitudes; lack of attention for people with disabilities. Agency Rep
- B. Concern meetings did not reach far; publicity.
- C. Disability awareness campaign; proper ettiquette of all disabilities.

City of Corpus Christi  
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- D. Accessible signage needed at schools; watch verbage.
- E. Suggested Chamber of Commerce and City provide job fairs for people with disabilities.
- 22 A. Offered issues raised; focus group. Agency Rep
- B. Need to make more effort to create part-time jobs; energy level issues.
- C. Concern on Jefferson Awards nominations.
- D. Concern Park and Recreation Department lacking adaptive/modified program(s) for children.
- E. Need accessible taxis for ADA and seniors.
- 23 A. Offered New York City, LA, Las Vegas as examples of accessible taxis. CFPWD Member
- B. Concern on lack of professional development.
- C. Relationships with City; maybe future laws.
- D. [Re permitting requirements] There is a small amount, only 10% or less.
- 24 Posed question on lower permits. Citizen
- 25 Back to CFPWD Member: No, just renewal factor 1 or 2.
- 26 Back to Citizen: Perhaps City could lower permit cost.
- 27 Expressed larger need for education and provisions in event of hurricane. Agency Rep
- 28 A. Offered that evacuation plan for persons with disabilities all over Internet. CFPWD Member
- B. Concern that some people cannot evacuate on their own.
- C. Suggested that people possibly register in advance.
- D. Concern that RTA buses stop running.
- 29 Stated it appears to be "survival of the fittest"; Suggest City should take initiative. Agency Rep
- 30 Mentioned that during heavy rains RTA B-Line stopped running last month (May 2002). CFPWD Member
- 31 Gave example of person with bone cancer cannot walk or use wheelchair. CFPWD Member
- 32 A. [Re City's refuge of last resort] All shelters need to be accessible. CFPWD Member
- B. Suggested a buddy system.
- C. Other information should be available: checklist and out-of-town shelter information.

City of Corpus Christi  
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- |  |              |
|--|--------------|
| 33 A. Concern of jail population, mental health issues; Stated abuse occurring; lack of medicine.                                | Agency Rep   |
| B. Concern Planning Commission have cross professionals for ADA issues.  |              |
| C. Concern on City's web site for upcoming events, department information, tourist access information.                           |              |
| 34 City needs to be aware of what is available in order to really be accessible.   | CFPWD Member |
| 35 A. Concern on the essential functions of job descriptions; Staff working on these need training on alternatives; be creative. | CFPWD Member |
| B. City should have more visibility of employees with disabilities; make public aware.   |              |
| 36 Mentioned advocacy meetings growing in community; Council welcome; part of routine.   | Agency Rep   |
| 37 A. Posed question on what is available as adaptive devices in Council Chambers; notice - 48 hours.                            | CFPWD Member |
| B. Need to know what adaptive devices are available throughout City departments; list in one central location.                   |              |
| C. Concern that a reception [for advisory boards] did not have sign interpretation; should have happened automatically.          |              |
| D. Asked if this was the last meeting.   |              |
| E. [Re additional meetings] Get meeting information out in newsletters of agencies.  |              |





# Appendix E



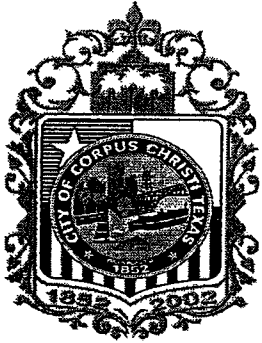
**SUPPLEMENTAL INFORMATION ON  
ADA CURB RAMPS**  
*(Excerpts from City CIP Budget FY 2003-04)*

**AMERICAN with DISABILITIES ACT TRANSITION PLAN IMPROVEMENTS  
PROPOSED FY 2002-03 CAPITAL IMPROVEMENT PLAN  
(000s)**

<b>SHORT-RANGE</b>	<b>Year 1 FY 2002-03</b>	<b>Year 2 FY 2003-04</b>	<b>Year 3 FY 2004-05</b>	<b>Short Range Total</b>						
<b>Facility Improvmts</b>	\$ 599.8			\$ 599.8						
<b>ADA Curb Ramps</b>	810.8	1,280.0	1,000.0	3,090.8						
<b>Street Improvmts ADA Component</b>	354.8	70.0	8.0	432.8						
<b>Total</b>	<u>\$ 1,765.4</u>	<u>1,350.0</u>	<u>1,008.0</u>	<u>\$ 4,124.2</u>						
<b>LONG-RANGE</b>	<b>Year 4 FY 2005-06</b>	<b>Year 5 FY 2006-07</b>	<b>Year 6 FY 2007-08</b>	<b>Year 7 FY 2008-09</b>	<b>Year 8 FY 2009-10</b>	<b>Year 9 FY 2010-11</b>	<b>Year 10 FY 2011-12</b>	<b>Future Years</b>	<b>Long Range Total</b>	<b>Total CIP</b>
<b>Facility Improvmts</b>										\$ 599.8
<b>ADA Curb Ramps</b>	1,000.0	1,000.0	1,000.0	1,000.0	1,000.0	1,000.0	1,000.0	103,527.9	110,527.9	113,618.7
<b>Street Improvmts ADA Component</b>	375.0	375.0	375.0	375.0	375.0	375.0	375.0	8,323.5	11,381.3	11,381.3
<b>Total</b>	<u>\$ 1,375.0</u>	<u>\$ 1,375.0</u>	<u>\$ 1,375.0</u>	<u>\$ 1,375.0</u>	<u>\$ 1,375.0</u>	<u>\$ 1,375.0</u>	<u>\$ 1,375.0</u>	<u>\$ 111,851.4</u>	<u>\$ 124,476.2</u>	<u>\$ 125,599.8</u>

- Notes:**
- (a) Assumes a Bond Issue of \$30 million every four years beginning in 2004.
  - (b) Assumes ADA component of street projects is 5% of total cost.
  - (c) ADA Curb Ramps - anticipated completion:
    - Priority 1 - Year 5
    - Priority 2 - Year 6
    - Priority 3 - Year 7
    - Priority 4-6 -Year 10





# CITY OF CORPUS CHRISTI PUBLIC FACILITIES PROGRAM

The Public Facilities Program for FY 2002-2003 again consists primarily of two major projects: the Multi-Purpose Arena and the Bayfront Plaza Convention Center Expansion. Funds for the Public Facilities Program are derived from:

- an additional 1/8-cent sales tax;
- an additional 2% hotel-motel tax;
- the 2000 General Obligation Bond Program; and
- the Community Development Program.

The additional 1/8-cent sales tax will provide funding for a new Multipurpose Arena. The arena will provide seating for up to 10,000 with box and club seating for a full range of concerts, entertainment, ice shows, dirt events, rodeos, and sporting events. The facility is co-located with the Convention Center to provide synergy between the two facilities and to allow for cost savings through joint use areas. The conceptual design is a modern design that provides a complete facade upgrade for the Convention Center facing Shoreline Drive funded by the additional 2% Hotel/Motel Tax.

The 1999 Legislature passed a Bill allowing the City of Corpus Christi to levy an additional 2% on the Hotel/Motel Occupancy Tax. This additional tax provides funding for the maintenance, rehabilitation, and expansion of the Bayfront Convention Center. The tax may be expended directly or to pay principal and interest on Revenue Bonds issued to expand the Bayfront Plaza Convention Center. The project to rehabilitate and expand the Convention Center has reached the final design with completion scheduled to occur in 2004. New improvements will include a new grand entrance, new ballroom, additional break rooms and modernization of the facility. The improvements will enable the City to attract and host larger conferences, conventions, and community and entertainment events.



Bond Issue 2000 Projects for public facilities are complete or substantially underway. Improvements to the Museum include a fire suppression system to protect the exhibits and minimize loss from fire and a centralized heating and air conditioning system to preserve the artifacts and objects in the Museum collection through energy efficient regulation of both temperature and humidity controls. HVAC Chillers at City Hall have reached the end of their useful life and require replacement. Phase One of the project calls for the replacement of the chillers and modifications to the mechanical room. Phase Two will provide terminal units throughout the building and will be completed as part of the remodeling and floor plan modification project.

The FY 2002-03 Capital Budget reflects funding for ADA 2002 Facility Improvements which will address barrier removal and accessibility issues in municipal facilities such as City Hall, fire stations, libraries, health clinics and other buildings.

The One Stop Development Center is funded through a lease purchase agreement with Frost Bank using operating funds and therefore is not included in the City's Capital Improvement Program. The building will house the City's One Stop Development Center on the first floor. The second, third and fourth floor are complete and now occupied by the Emergency Operations Center, Fire Department Administration, Local Emergency Planning Committee (LEPC) and Fire Training. The first floor will be completed in early January 2003.

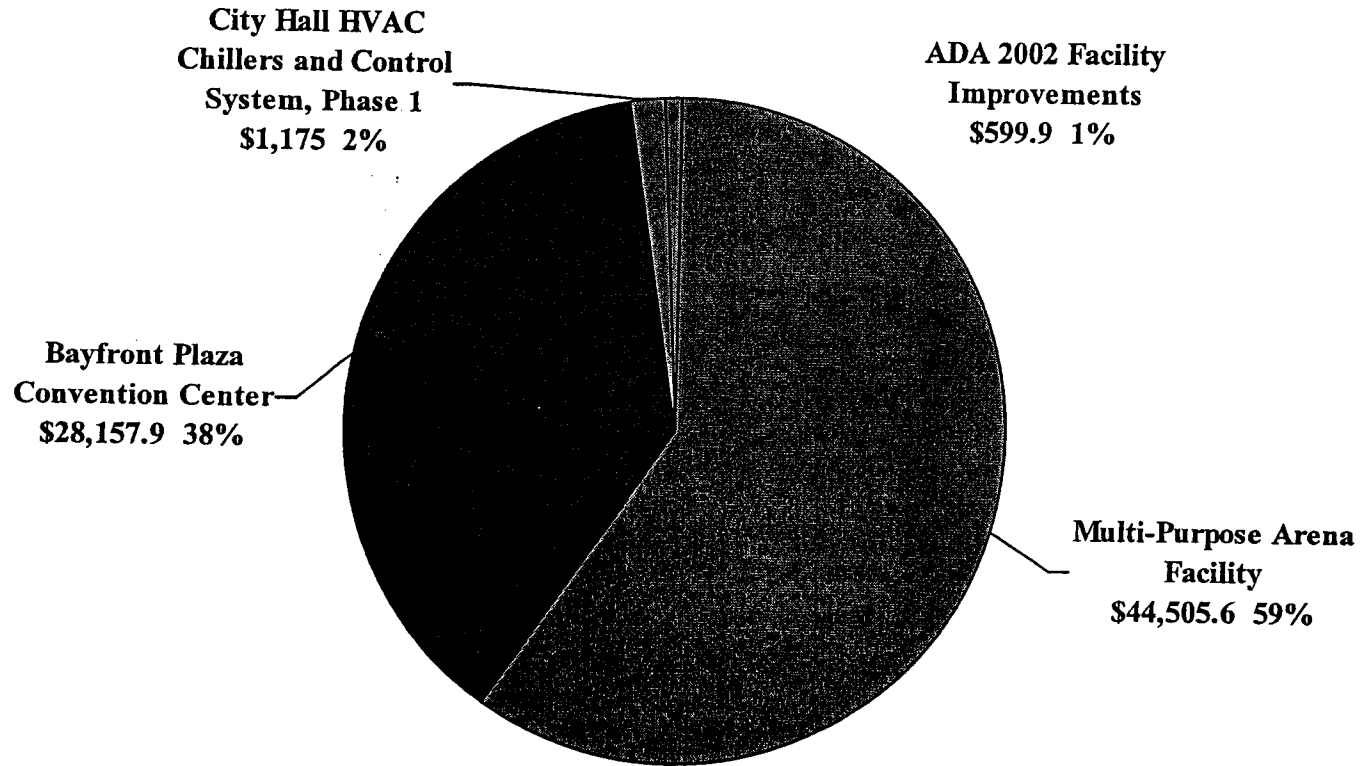
A recap of the budgeted expenditures includes:

<b>EXPENDITURES:</b>	<b>YEAR ONE 2002 – 2003</b>	<b>YEAR TWO 2002 – 2003</b>	<b>YEAR THREE 2003 – 2004</b>
FY 2002 – 2003 Public Facilities Program Expenses:	\$74,438,300	\$ 0	\$ 0
<b>TOTAL PROGRAMMED EXPENDITURES:</b>	<b>\$74,438,300</b>	<b>\$ 0</b>	<b>\$ 0</b>

**FUNDING:**

FY 2002 – 2003 Funding Currently Available:	\$73,838,500	\$	0	\$	0
Additional Funding					
Community Block Development Grant	\$ 599,800	\$	0	\$	0
<b>TOTAL PROGRAMMED FUNDS:</b>	<b>\$74,438,300</b>	<b>\$</b>	<b>0</b>	<b>\$</b>	<b>0</b>

# PUBLIC FACILITIES SHORT-RANGE CIP (000's)



**PUBLIC FACILITIES  
SHORT-RANGE CIP  
(000's)**

Seq #	Project Name	Prior FY Obligated Funds	CIP Budget Year 1 2002-2003	Year 2 2003-2004	Year 3 2004-2005	Three Year Total
PF 01	<b>Multi-purpose Arena Facility</b> [CB:PFAF.00001] [PS:120810] [ENG:4236]	5,055.4	44,505.6			44,505.6
PF 02	<b>Bayfront Plaza Convention Center</b> [CB:PFCC.97002] [PS:110710] [ENG:4235]	403.4	28,157.9			28,157.9
PF 03	<b>City Hall HVAC Chillers and Control System, Phase 1</b> [CB:PFCH.02001] [PS:40300] [ENG:4270]		1,175.0			1,175.0
PF 04	<b>Baseball Stadium</b> [CB:PFBS.02002] [PS:TBD] [ENG:TBD]		-	Pending		-
PF 05	<b>Affordable Housing Initiative</b> [CB:PFAH.02003] [PS:TBD] [ENG:TBD]		-	Pending		-
PF 06	<b>ADA 2002 Facility Improvements</b> [CB:PFADA.02004] [PS:TBD] [ENG:TBD]		599.8	-	-	599.8
	<b>Program Total:</b>	5,458.8	74,438.3	-	-	74,438.3

**CURRENTLY AVAILABLE FUNDING:**

	Sales Tax Bond Issue 2000 Program	5,055.4	43,876.7			43,876.7
	Hotel/Motel Tax Bonds	403.4	28,062.9			28,062.9
	Operating Funds	-	1,175.0			1,175.0
	Utility Revenue Bonds	-	225.0			225.0
	Federal Grant	-	498.9			498.9
	<b>Total Currently Available:</b>	5,458.8	73,838.5	0.0	0.0	73,838.5

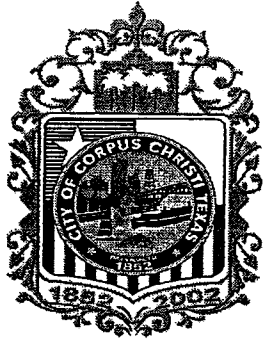
**PROJECT DESCRIPTION**

<p><b>DEPARTMENT:</b> <u>Public Facilities</u></p> <p style="text-align: right;">Sequence #06</p> <p><b>PROJECT TITLE:</b> <u>ADA 2002 Facility Improvements</u></p> <p><b>DESCRIPTION:</b>                  These improvement projects provide for accessibility and barrier removal within City facilities of public access. The Americans with Disabilities Act Accessibility Guidelines (ADAAG) and Texas Accessibility Standards (TAS) current guidelines have been utilized in assessing and recommending areas of improvement for ADA compliance. Improvements include parking lots, signage, facility emergency equipment, ramps, doorways, door and wall fixtures, restrooms and service counters. Implementation of these ADA facility improvements will make the City of Corpus Christi more accessible for citizens and visitors to use City services, programs and activities within City public access buildings. Targeted locations include City Hall, Fire Stations, Golf Centers, Health Clinics, Heritage Park, Libraries, Marina, Park/Rec Facilities, Police Sub-stations, Pools and Service Center.</p>	<p><b>CITY WIDE</b></p>
--	-------------------------

**FUNDING SCHEDULE (000's)**

	Prior FY Obligated Funds	CIP Budget Year 1 2002-2003	Year 2 2003-2004	Year 3 2004-2005	Three Year Total	PROJECT NOTES:
<b>Estimated Project Cost:</b>						
Design & Engineering:		111.1			111.1	Capital Budget Project No: 02004 Engineering Project No: TBD Finance Project No: TBD  A/E Consultant: TBD Contractor: TBD  Award Design: TBD Let Date: TBD Anticipated Completion: TBD
Construction:		444.3			444.3	
Contingency:		44.4			44.4	
Inspection/Other:					-	
<b>TOTAL:</b>	-	599.8	-	-	599.8	
<b>Source of Funds</b>						
CDBG Funds	-	599.8			599.8	
<b>TOTAL:</b>	-	599.8	-	-	599.8	

<b>PROJECT TIMETABLE:</b>			
	Preliminary Phase	To Be Determined	
	Design/Permitting Phase		To Be Determined
	Bid/Award Date		To Be Determined
Construction			To Be Determined



## CITY OF CORPUS CHRISTI STREET PROGRAM

The Fiscal Year 2003 Street Capital Improvement Program primarily reflects projects that were voter-approved as part of the Bond Issue 2000 and Community Development Block Grant funded improvements. Thirty-three street improvement projects were approved by voters in November 2000. The majority of these projects are well underway with all scheduled for completion by year-end of 2004. Remaining 1986 bond projects are substantially complete with minor improvements such as landscaping and lighting in the final stages of work. The Street Capital Improvement Program includes the required utility relocations and rehabilitation to reflect the "total" project cost and capital value.

The City of Corpus Christi has successfully employed a strategy of joint participation with other governmental entities to complete street projects for the maximum benefit of its citizens. Significant financial participation has been secured through the Metropolitan Planning Organization (MPO) from Federal Highway Administration and Texas Department of Transportation (TxDOT) funding. The Regional Transportation Authority also contributes to special projects benefiting urban mobility each year. In addition, the Department of Housing and Urban Development through the Community Development Block Grant program make funds available for street projects.

Street projects scheduled for construction within the current fiscal year include (F.M. 665 to Rockford Road), Alameda Street Reconstruction (Parade Street to Ocean Drive), South Staples Street Reconstruction (Gollihar Road to Kostoryz) and Flour Bluff Estates, Phase 1 Road Improvements.

The FY 2003 Capital Budget includes a comprehensive strategy for implementing the City's ADA (Americans with Disabilities Act) Transition Plan now in the process of being updated. As a community priority, a new ADA component has been added both in the Public Facilities and Streets categories, which is over and above the ADA improvements scheduled as part of specific street projects. In fact, street project profiles now include a breakout of ADA related costs. The short-range Streets Programs includes over \$3.5 million dollars in ADA improvements.

The long-range plan reflects over \$300 million in street projects that have been identified as requiring road and utility reconstruction. This list will be used to develop the next voter-approved General Obligation Bond election.

A recap of the budgeted expenditures includes:

<b>EXPENDITURES:</b>	<b>YEAR ONE 2002 – 2003</b>	<b>YEAR TWO 2003 – 2004</b>	<b>YEAR THREE 2004 – 2005</b>
<b>TOTAL PROGRAMMED EXPENDITURES:</b>	<b>\$23,807,500</b>	<b>\$10,776,000</b>	<b>\$4,101,400</b>

**FUNDING:**

General Obligation Bonds (1986) Available:	\$ 0	\$ 0	\$ 0
General Obligation Bonds (2000) Available:	\$ 8,701,800	\$ 5,296,300	\$ 359,400
Community Development Block Grants Approved:	\$ 2,242,600	\$ 0	\$ 0
Series 2002 Utility Revenue Bonds	\$ 5,490,500	\$ 0	\$ 0
Regional Transportation Authority Funding:	\$ 500,000	\$ 0	\$ 0
Certificates of Obligation:	\$ 120,500	\$ 0	\$ 325,000
Commercial Paper Program:	\$ 0	\$ 0	\$ 0
Bond 2004 Issue (Proposed)			\$1,000,000
<b>TOTAL AVAILABLE FUNDS:</b>	<b>\$17,055,400</b>	<b>\$ 5,296,300</b>	<b>\$1,684,400</b>
<b>RECOMMENDED ADDITIONAL FUNDING:</b>	<b>\$ 6,752,100</b>	<b>\$ 5,479,700</b>	<b>\$2,417,000</b>
Future Commercial Paper/Revenue Bonds			
<b>TOTAL PROGRAMMED FUNDS:</b>	<b>\$23,807,500</b>	<b>\$10,776,000</b>	<b>\$4,101,400</b>



**STREETS  
SHORT-RANGE CIP  
(000's)**

Seq #	Project Name	Prior FY Funds Obligated	CIP Budget Year 1 2002-2003	Year 2 2003-2004	Year 3 2004-2005	Three Year Total
ST 39	<b>Flour Bluff Drive, Ph 1 Street Improvements</b> [CB:99002] [PS:200055 / 850108 / 850209] [ENG:6122]	1,749.5	159.2			159.2
ST 40	<b>CDBG Accessibility Improvements for the Disabled</b> [CB:99005] [PS:850009 / 850010 / 850205 / 850206 / 850207 / 850208] [ENG:6124 / 6125 / TBD]	21.6	810.8			810.8
ST 41	<b>Garcia Arts Education Center, Phases 1 &amp; 2 Street Improvements</b> [CB:00009A] [PS:850109 / 850110 / 850210] [ENG:6133 / 6134]	69.9	193.5			193.5
ST 42	<b>Sunnybrook/Evelyn /Gollihar/Kostoryz Road Area Street and Drainage Improvements</b> [CB:01001] [PS:850211 / 850327] [ENG:6169A]	30.0	401.0			401.0
ST 43	<b>Manshiem Area - Rolled Curb &amp; Gutters</b> [CB:01002] [PS:850323] [ENG:TBD]	-	520.0			520.0
ST 44	<b>RTA Special Street Projects</b> [CB:00025] [PS:N/A] [ENG:N/A]	500.0	500.0			500.0
ST 45	<b>ADA Curb Ramps - Arterial Streets</b> [CB:02001] [PS:N/A] [ENG:N/A]				345.0	345.0
ST 46	<b>ADA Curb Ramps - Collector Streets</b> [CB:02002] [PS:N/A] [ENG:N/A]				441.0	441.0
ST 47	<b>ADA Curb Ramps - Residential Streets</b> [CB:02003] [PS:N/A] [ENG:N/A]				214.0	214.0

**STREETS  
SHORT-RANGE CIP  
(000's)**

Seq #	Project Name	Prior FY Funds Obligated	CIP Budget Year 1 2002-2003	Year 2 2003-2004	Year 3 2004-2005	Three Year Total
ST 48	Street Utility Reserves [CB:01002] [PS:N/A] [ENG:N/A]	1,100.0	1,100.0	1,100.0		2,200.0
	<b>Program Total:</b>	11,329.9	23,807.5	10,776.0	4,101.4	38,684.9

**CURRENTLY AVAILABLE FUNDING:**

	General Obligation Bonds (1986)	228.7	0	0	0	0
	General Obligation Bonds (2000)	3,406.4	8,701.8	5,296.3	359.4	14,357.5
	Series 2002 Revenue Bonds	0	5,490.5	0	0	5,490.5
	Certificates of Obligation	183.1	120.5	0	325.0	445.5
	Community Development Block Grants	1,930.4	2,242.6	0	0	2,242.6
	Regional Transportation Authority Grant	500.0	500.0	0	0	500.0
	Revenue Bonds/Commercial Paper	5,081.3	0	0	0	0
	Future Bond Issue	0	0	0	1,000.0	0
	<b>Total Currently Available:</b>	11,329.9	17,055.4	5,296.3	1,684.4	24,036.1

**RECOMMENDED ADDITIONAL FUNDING:**

	Commercial Paper/Revenue Bond	0	6,752.1	5,479.7	2,417.0	14,648.8
	<b>Total Funding Source:</b>	11,329.9	23,807.5	10,776.0	4,101.4	38,684.9

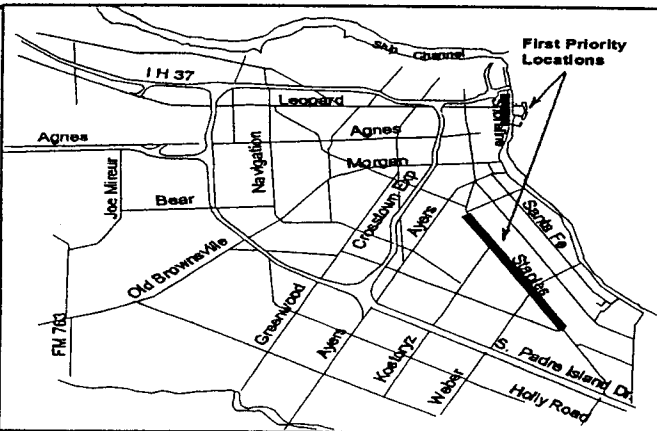
PROJECT DESCRIPTION

DEPARTMENT: Streets Sequence #45

PROJECT TITLE: ADA Curb Ramps - Arterial Streets

DESCRIPTION:

The American Disabilities Act requires removal of obstructions to allow access along City streets by all persons. The scope of this program is to construct curb ramps citywide on all streets within the City of Corpus Christi. In coordination with the Committee for Persons with Disabilities, specific street corridors and areas were selected that reflect the priority and objectives of the Committee to be completed as funding allows. These streets, in priority order include: Shoreline Blvd (Hughes to Buford), Water Street (Hughes-Buford), Chaparral (Hirsch-Buford), Mesquite Street (Coopers Alley-Brewster), Lower Broadway (John Sartain-Brewster), Staples (Louisiana-Gollihar and Williams-Saratoga), Ayers (Santa Fe-Horne), Gollihar (Kostoryz-Everhart), Morgan (Ocean-Baldwin), Port (Agnes-Crosstown Expressway).



FUNDING SCHEDULE (000's)

Estimated Project Cost:	Prior FY Obligated Funds	CIP Budget Year 1 2002-2003	Year 2 2003-2004	Year 3 2004-2005	Three Year Total	PROJECT NOTES:
STREETS:						
Design & Engineering:				146.0	146.0	Capital Budget Project No: 02001
Construction:				175.0	175.0	Engineering Project No: TBD
Contingency:				17.5	17.5	Finance Project No: TBD
Inspection/Other:				6.5	6.5	
STORMWATER:				-	-	A/E Consultant: TBD
WASTEWATER:				-	-	
WATER:				-	-	
<b>TOTAL:</b>				345.0	345.0	Contractor: TBD
Source of Funds						Award Design: January '05
Future Bond Issue				345.0	345.0	Let Date: TBD
				-	-	Anticipated Completion: TBD
<b>TOTAL:</b>	-	-	-	345.0	345.0	<b>Total Project Value: \$40,000,000</b>

PROJECT TIMETABLE:	Jan '05			
Preliminary Phase	To Be Determined			
Design/Permitting Phase		To Be Determined		
Bid/Award Date			To Be Determined	
Construction				To Be Determined

PROJECT DESCRIPTION

**DEPARTMENT:** Streets Sequence #46

**PROJECT TITLE:** ADA Curb Ramps - Collector Streets

**DESCRIPTION:**  
 The American Disabilities Act requires removal of obstructions to allow access along City streets by all persons. The scope of this program is to construct curb ramps citywide on all collector streets within the City of Corpus Christi. In coordination with the Committee for Persons with Disabilities, specific street collectors and areas were selected that reflect the priority and objectives of the Committee. These streets, in priority order include: Carroll Lane (Staples-Tiger Lane), Tiger Lane/Flynn Parkway/Corona (Carroll Lane to Everhart) and Highland (Baldwin to 19th Street).

FUNDING SCHEDULE (000's)

Estimated Project Cost:	Prior FY Obligated Funds	CIP Budget Year 1 2002-2003	Year 2 2003-2004	Year 3 2004-2005	Three Year Total	PROJECT NOTES:
<b>STREETS:</b>						
Design & Engineering:				51.0	51.0	Capital Budget Project No: 02002
Construction:				340.0	340.0	Engineering Project No: TBD
Contingency:				34.0	34.0	Finance Project No : TBD
Inspection/Other:				16.0	16.0	
STORMWATER:				-	-	
WASTEWATER:				-	-	A/E Consultant: TBD
WATER:				-	-	
<b>TOTAL:</b>				441.0	441.0	Contractor: TBD
<b>Source of Funds</b>						Award Design: January '05
Future Bond Issue				441.0	441.0	Let Date: TBD
				-	-	Anticipated Completion: TBD
<b>TOTAL:</b>	-	-	-	441.0	441.0	<b>Total Project Value: \$11,250,000</b>

PROJECT TIMETABLE:	Jan '05			
Preliminary Phase	To Be Determined			
Design/Permitting Phase		To Be Determined		
ward Date			To Be Determined	
struction				To Be Determined

**PROJECT DESCRIPTION**

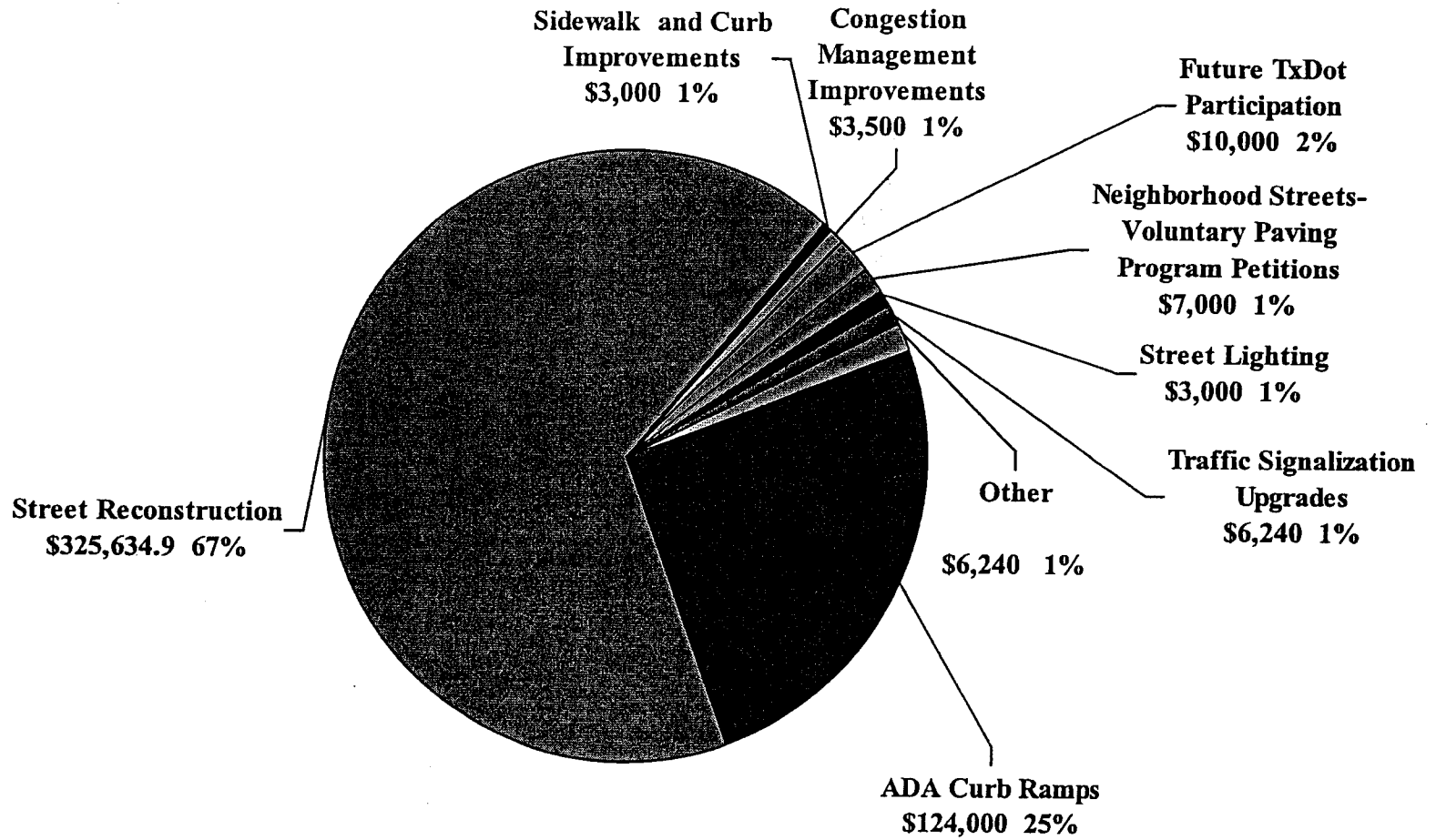
<p><b>DEPARTMENT:</b> <u>Streets</u> <span style="float: right;">Sequence #47</span></p> <p><b>PROJECT TITLE:</b> <u>ADA Curb Ramps - Residential Streets</u></p> <p><b>DESCRIPTION:</b>                  The American Disabilities Act requires removal of obstructions to allow access along City streets by all persons. The scope of this program is to construct curb ramps citywide on all residential streets within the City of Corpus Christi. The areas to be improved will be determined by the committee for Persons with Disabilities based on requests received.</p>	<p><b>CITY WIDE</b></p>
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**FUNDING SCHEDULE (000's)**

	Prior FY Obligated Funds	CIP Budget Year 1 2002-2003	Year 2 2003-2004	Year 3 2004-2005	Three Year Total	PROJECT NOTES:
<b>Estimated Project Cost:</b>						
<b>STREETS:</b>						
Design & Engineering:				25.0	25.0	Capital Budget Project No: 02003
Construction:				165.0	165.0	Engineering Project No: TBD
Contingency:				16.5	16.5	Finance Project No : TBD
Inspection/Other:				7.5	7.5	
<b>STORMWATER:</b>				-	-	
<b>WASTEWATER:</b>				-	-	A/E Consultant: TBD
<b>WATER:</b>				-	-	
<b>TOTAL:</b>				214.0	214.0	Contractor: TBD
<b>Source of Funds</b>						Award Design: January '05
Future Bond Issue				214.0	214.0	Let Date: TBD
						Anticipated Completion: TBD
<b>TOTAL:</b>	-	-	-	214.0	214.0	<b>Total Project Value: \$73,750,000</b>

<b>PROJECT TIMETABLE:</b>	Jan '05			
Preliminary Phase	To Be Determined			
Design/Permitting Phase		To Be Determined		
Bid/Award Date			To Be Determined	
Construction				To Be Determined

# STREETS LONG-RANGE CIP (000's)



**STREETS  
LONG-RANGE CIP**

		Priority
55	<b>Street Lighting</b> A program to upgrade and install additional street lighting in residential areas and along arterial streets is proposed. Improvements will principally consist of replacing existing mercury-vapor street lighting with higher-intensity, more efficient high pressure sodium vapor lighting, adding new street lights on residential streets to improve light spacing, and installing new and improved continuous street lighting along selected arterial streets.	1
	3,000,000	
56	<b>Traffic Signal Upgrades</b> This project includes new traffic signal installations at congested, high accident intersections, modernization of existing signals where traffic patterns have changed, safety related upgrading of hardware and arterial system synchronization projects throughout the City.	1
	6,000,000	
57	<b>Hike-n-Bike Trail Enhancements</b> This project will include construction of off-street hike-n-bike trails connecting parks, drainage open spaces and residential neighborhoods in conformance with the new Master Bicycle Plan. The funds will also be used as local share funds for participation with MPO and TxDOT funding. The ADA curb cut component for this project is \$84,500.	2
	1,250,000	
58	<b>Purdue - Hustlin' Hornet @ Waldron Road Intersection Re-alignment</b> This project involves realignment of Purdue and Hustlin' Hornet Drive at Waldron Road to eliminate the two tee-intersections. The realignment would occur through the current vacant tract on the northeast corner and would require property acquisition. The ADA curb cut component for this project is \$13,500.	3
	990,000	
59	<b>South Loop Expressway Right-of-Way Acquisition</b> This project will include acquisition of right-of-way for the future construction of the South Loop Expressway along the alignment selected by the Texas Department of Transportation.	3
	500,000	
60	<b>Neighborhood Street Reconstruction</b> This program provides for reconstructing neighborhood streets to include curb, gutter, sidewalks, driveways and underground storm sewers. The improvements are petitioned by adjacent property owners who are assessed a portion of the cost	1
	1,000,000	
61	<b>Rand Morgan Road Reconstruction - IH37 to South of Northwest Crossing Subdivision</b> Street reconstruction/widening from two lanes to five lanes, including curb-and-gutter, sidewalks, underground drainage, continuous lighting, right-of-way acquisition.	1
	5,000,000	
62	<b>ADA Curb Ramps - Arterial Streets</b> The American Disabilities Act requires removal of obstructions to allow access along City streets by all persons. The scope of this program is to construct curb ramps citywide on all streets within the City of Corpus Christi. In coordination with the Committee for Persons with Disabilities, specific street corridors and areas were selected that reflect the priority and objectives of the Committee to be completed as funding allows. These streets, in priority order include: Shoreline Blvd (Hirsch to Buford), Water Street (Hirsch-Buford), Chaparral (Hirsch-Buford), Mesquite Street (Coopers Alley-Brewster), Lower Broadway (John Sartain-Brewster), Staples (Louisiana-Gollihar and Williams-Saratoga), Ayers (Santa Fe-Home), Gollihar (Kostoryz-Everhart), Morgan (Ocean-Baldwin), Port (Agnes-Crosstown Expressway).	1
	39,655,000	
63	<b>ADA Curb Ramps - Collector Streets</b> The American Disabilities Act requires removal of obstructions to allow access along City streets by all persons. The scope of this program is to construct curb ramps citywide on all collector streets within the City of Corpus Christi. In coordination with the Committee for	1
	10,809,000	

**STREETS  
LONG-RANGE CIP**

Priority

Persons with Disabilities, specific street collectors and areas were selected that reflect the priority and objectives of the Committee. These streets, in priority order include: Carroll Lane (Staples-Tiger Lane), Tiger Lane/Flynn Parkway/Corona (Carroll Lane to Everhart) and Highland (Baldwin to 19th Street).

64	<u>ADA Curb Ramps - Residential Streets</u>	<u>73,536,000</u>	1
	<p>The American Disabilities Act requires removal of obstructions to allow access along City streets by all persons. The scope of this program is to construct curb ramps citywide on all residential streets within the City of Corpus Christi. The areas to be improved will be determined by the committee for Persons with Disabilities based on requests received.</p>		

**TOTAL FUTURE CAPITAL IMPROVEMENT NEEDS:** \$488,374,955



# **METHODOLOGY**

For

**ASSESSMENT OF  
PENDING ADA CURB RAMPS**

ADA CURB RAMPS ESTIMATES AND PROJECTED COST										9/25/02
		ARTERIALS		COLLECTORS		RESIDENTIAL				
TOTAL STREET MILES (no curb ramps or non compliant ramps)		126 miles		46 miles		302 miles				474 miles
Average Number of curb ramps Per Mile		54		46		52				
# OF CURB RAMPS TO BE IMPROVED		6804		2,116		15,704				24,624
CURB RAMPS CROSSING IN ONE DIRECTION		ARTERIALS		Per Cent	COLLECTORS		Per Cent	RESIDENTIAL		Per Cent
6804 curb ramps X \$2500		\$17,010,000								
2116 curb ramps X \$2500					\$ 5,290,000					
15704 curb ramps X \$2500								\$ 39,260,000		
Modify Storm Inlet # ramps x % x \$ 2,025		6,804 x 0.02 x 2,025 = \$ 275,562		2%	2,116 x 0.02 x 2,025 = \$ 85,698		2%	15,704 x 0.00 x 2,025 = \$ 0		0%
Crosswalk Striping # ramps x % x \$ 1,350		6,804 x 0.19 x 1,350 = \$ 1,745,226		19%	2,116 x 0.13 x 1,350 = \$ 371,358		13%	15,704 x 0.04 x 1,350 = \$ 848,016		4%
Utility Pole Relocate # ramps x % x \$ 4,050		6,804 x 0.20 x 4,050 = \$ 5,511,240		20%	2,116 x 0.17 x 4,050 = \$ 1,456,866		17%	15,704 x 0.19 x 4,050 = \$ 12,084,228		19%
Fire Hydrant Relocate # ramps x % x \$ 4,050		6,804 x 0.04 x 4,050 = \$ 1,102,248		4%	2,116 x 0.02 x 4,050 = \$ 171,396		2%	15,704 x 0.02 x 4,050 = \$ 1,272,024		2%
Signal Pole Relocate # ramps x % x \$13,500		6,804 x 0.08 x 13,500 = \$ 5,511,240		6%	2,116 x 0.02 x 13,500 = \$ 571,320		2%	15,704 x 0.00 x 13,500 = \$ 0		0%
Utility ADJ. WV/GV/IPB # ramps x % x \$ 675		6,804 x 0.07 x 675 = \$ 321,489		7%	2,116 x 0.09 x 675 = \$ 128,547		9%	15,704 x 0.04 x 675 = \$ 424,008		4%
Sign Adjustment # ramps x % x \$ 675		6,804 x 0.13 x 675 = \$ 597,051		13%	2,116 x 0.20 x 675 = \$ 285,660		20%	15,704 x 0.21 x 675 = \$ 2,226,042		21%
Fence Line Adjustment # ramps x % x \$ 405		6,804 x 0.04 x 405 = \$ 110,225		4%	2,116 x 0.02 x 405 = \$ 17,140		2%	15,704 x 0.08 x 405 = \$ 508,810		8%
Pavement Milling & Resurface # ramps x % x \$ 1,200		6,804 x 0.41 x 1,200 = \$ 3,347,568		41%	2,116 x 0.48 x 1,200 = \$ 1,218,816		48%	15,704 x 0.48 x 1,200 = \$ 9,422,400		50%
		\$ 35,531,849			\$ 9,596,801			\$ 66,045,528		
Contingencies 11 +/- %										\$ 111,174,177
										13,825,823
Total										\$ 125,000,000





# Appendix F



**DEFINITIONS AND EXAMPLES OF BARRIERS**

## DEFINITIONS AND EXAMPLES OF BARRIERS

Below is an outline with a breakdown of data, by types of barriers that may prevent access to and usability of facilities by individuals with disabilities. This list is not exhaustive or necessarily complete, but represents typical barriers identified in the Self-Evaluation and addressed in the Transition Plan.

The following are types of barriers:

### Path of travel:

- Stairs, curbs, or other changes in level, obstructions, or protruding objects interrupting exterior routes.
- Routes of travel from transportation stops that are not accessible.
- Curb ramps that are absent, or do not meet current requirements.
- Accessible routes that are not clearly indicated through signage.

### Accessible Parking:

- The numbers of accessible spaces are not proportionate, with the total number of spaces, by current standards.
- Van accessible spaces are not provided.
- Accessible spaces do not completely conform to the current requirements for size, location, marking, and signage.
- Curb ramps do not meet current requirements.
- Drop-off areas are sometimes blocked; therefore clearer markings must be applied.

### Building Entrances:

- Entrances are not ramped; or ramps do not meet the requirements for width, slope, cross slope, landings, and/or handrail shape and height.
- Level landings are not provided or are not of sufficient width or depth.
- Doors require excessive effort to open, and close too quickly to allow safe passage.
- Doors are not of sufficient width or have knob-type handles.

### Interior Signage:

- Accessibility information is not provided in building directories.
- Accessible facilities are not marked as accessible, and no information is posted at inaccessible facilities indicating the location of the closest accessible facility.
- Required Tactile and Braille signage are not provided.

### Interior Routes of Travel:

- Lobbies, corridors and other passages have obstructions or protruding objects, such as drinking fountains, telephones, and projecting signs, which when improperly located, may be hazardous to individuals with vision disabilities.
- Interior routes of travel are interrupted by "level changes", which are not ramped, or ramps do not meet current requirements for width, slope, cross slope, landings, and/or handrail shape and height.

Public Restrooms:

- Restrooms do not meet the requirements for accessibility.

Stairs:

- Handrails do not meet the requirement for shape and height.

Interior Doors:

- Doors are not sufficiently wide.
- Maneuvering clearance for individuals using wheelchairs is not provided.
- Doors require excessive effort to open, and close too quickly to allow safe passage.
- Doors have knob-type hardware.

Public Telephones:

- Mounting heights are too high.
- Telephones project into accessible route and are hazardous to persons with vision disabilities.
- Text telephones are not provided where they are required.
- Signage indicating the location of the nearest text telephone is not provided. (Contact to be made with appropriate entity to meet compliance)

Alarms:

- Visual/audio alarms are not provided in public facilities and meeting rooms with fixed seating.

Printed Materials:

- Print too small; no large print format available.
- Braille format is unavailable.
- No alternate format of audio/video tapes.
- Unavailable staff for assistance with forms, applications, etc.

Communications:

- No TDD or Relay Texas for assistance by telephone
  - On-line computer services not accessible
  - Closed-captioning unavailable.
  - Interpreting services unavailable.
  - No alternate format of audio/video tapes.
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