



City of Corpus Christi Public Works



FREQUENTLY ASKED QUESTIONS

HOW DO I GET A POTHOLE REPAIRED?

361-826-CITY (2489) with a specific location and a work order will be created.

HOW DO I REPORT ANY PROBLEMS WITH STREETS, ALLEYS, OR SIDEWALKS THAT I FIND?

You can report any issues you may have by calling 361-826-CITY (2489) or by filling out the Non-Emergency Request for Service form on the city app.

WHO DO I CALL TO REPORT TALL GRASS OR WEEDS?

You may report high grass or weeds to the City Call Center by calling 361-826-CITY (2489).

Please note that it may take up to 7 days after the complaint is issued for a Public Works crew to remove the long grass or noxious weeds as staff follows the below protocol.

- Public Works receives the complaint.
- Public Works checks the property for non-compliance with City Code.
- If property is non-compliant, Public Works staff sends a five day notice to the property owner.
- If, after five days, the property has not been brought into compliance, the property owner is given a 24 hour notice, which details that the Public Works crew will be clearing any long grass or noxious weeds from the property in question at the property owners cost.
- After 24 hours a Public Works crew will clear the long grass and noxious weeds.
- Subsequent complaints for the same address generally result in an immediate 24 hour notice to comply.

HOW LONG AFTER A RAIN EVENT CAN AN AREA BE MOWED?

Soil conditions must be dry before mowing can occur, which may take several days to a week of dry weather. If mowing occurs when soils are still wet, erosion and water ponding may occur.

WHO IS RESPONSIBLE FOR TRIMMING THE TREES ON OR RIGHT OUTSIDE MY FENCE LINE?

Property owners are responsible for the maintenance of all trees trimming and vegetation control within 5 feet of their abutting property line.

I WANT TO HAVE A 4-WAY STOP INSTALLED AT AN INTERSECTION; HOW DO I REQUEST THIS?

As part of its maintenance responsibility, the Traffic Engineering Department oversees all traffic control devices on city-maintained streets and roads. Besides installing new signs and repairing and replacing existing signs, the Traffic section is also responsible for assuring that the installation of any traffic-control device (like a 4-way stop at an intersection) is adequately warranted. Suppose you have a problem intersection in your area that you feel will be helped by installing a 4-way stop (or any other traffic control). In that case, the Traffic section will thoroughly study the traffic conditions around the problem and make recommendations. Call 210-335-6700 and ask to speak to a Traffic Analyst about your concerns.

CAN SPEED BUMPS/HUMPS BE INSTALLED ON MY RESIDENTIAL STREET?

If you would like to request a speed hump, please call Traffic Engineering Operations at 361-826-3547 or fill out an [installation request form](#). Based on national traffic engineering standards, we will conduct a traffic study on the street to determine if a speed hump is warranted.

CAN A STOP SIGN BE INSTALLED ON MY RESIDENTIAL STREET?

If you would like to request a STOP sign, please call Traffic Engineering Operations at 361-826-3547 or fill out an [installation request form](#). We will conduct a traffic study at the intersection to determine if a STOP sign is warranted based on national traffic engineering standards.

WHAT IS STORMWATER?

Stormwater discharges are generated by runoff from land and impervious areas during rainfall. Surfaces like driveways, sidewalks, and streets prevent stormwater from naturally soaking into the ground.

HOW DO I REPORT STORMWATER POLLUTION?

For emergencies such as an immediate threat to the public, please call 911. For all others, please

HOW CAN GRASS AND LEAVES BE A POLLUTANT SINCE THEY ARE FOUND IN NATURE?

Improper disposal of yard waste can be an issue when washed into creeks. This can increase nutrient levels that encourage algae growth and decrease oxygen levels. Both reduce the water quality.

WHY IS STORMWATER QUALITY IMPORTANT?

Stormwater can carry a litter, sand, bacteria, oil, and other chemicals as it flows to our streams, rivers, ponds, and wetlands. Runoff from paved surfaces may contribute to large amounts of polluted stormwater. Cleaning up stormwater not only benefits our neighborhoods and town but also benefits the entire network of water bodies and land that make up our watershed.